



# Community Opinion Survey March 2022 Results & Analysis

April 2022

The second Ottershaw Neighbourhood Forum Community Opinion Survey received a very good response (over 300) across a wide section of the village, although it was again noted that the majority of respondents were in the age bracket of 40+. This has highlighted that more work needs to be done to engage the younger elements of our Neighbourhood Area.

We will be using the analysis resulting from the survey responses as a key element to finalise our Ottershaw Vision for the Future and direct our approach as we move forwards developing our Neighbourhood Plan.

Some of the key issues to address as a result for us now include:

- Gaining a better understanding of our existing facilities, their shortcomings and their potential.
- Work to better define requirement for the proposed new GP Surgery/Health Centre in Ottershaw.
- Building upon your comments to define the look and feel of our village centre.
- Developing policies to ensure any developments fit well with the surrounding area.
- Looking to develop policies for improving, expanding & connecting our foot & cyclepaths.
- Working with other residents groups to achieve the best results for traffic congestion, speeding, rat runs, security etc.
- Providing more information to ensure the community fully understands Green-Belt, SANGs and open spaces such that we can develop policies which can offer protection.

We look forward to working with the community to continue towards creating a viable plan for the future of our village, that will enhance the village that we know and love, whilst securing its future and making way for the next generation to enjoy what we have always appreciated.

Our survey results and analysis are posted on our website at [www.ottershawforum.com](http://www.ottershawforum.com) and a summary hard copy of results will be displayed on the village hall notice board.

If you wish to raise any issues or have any questions, please contact [info@ottershawforum.com](mailto:info@ottershawforum.com) , we will also be running a live Q & A page on our website.

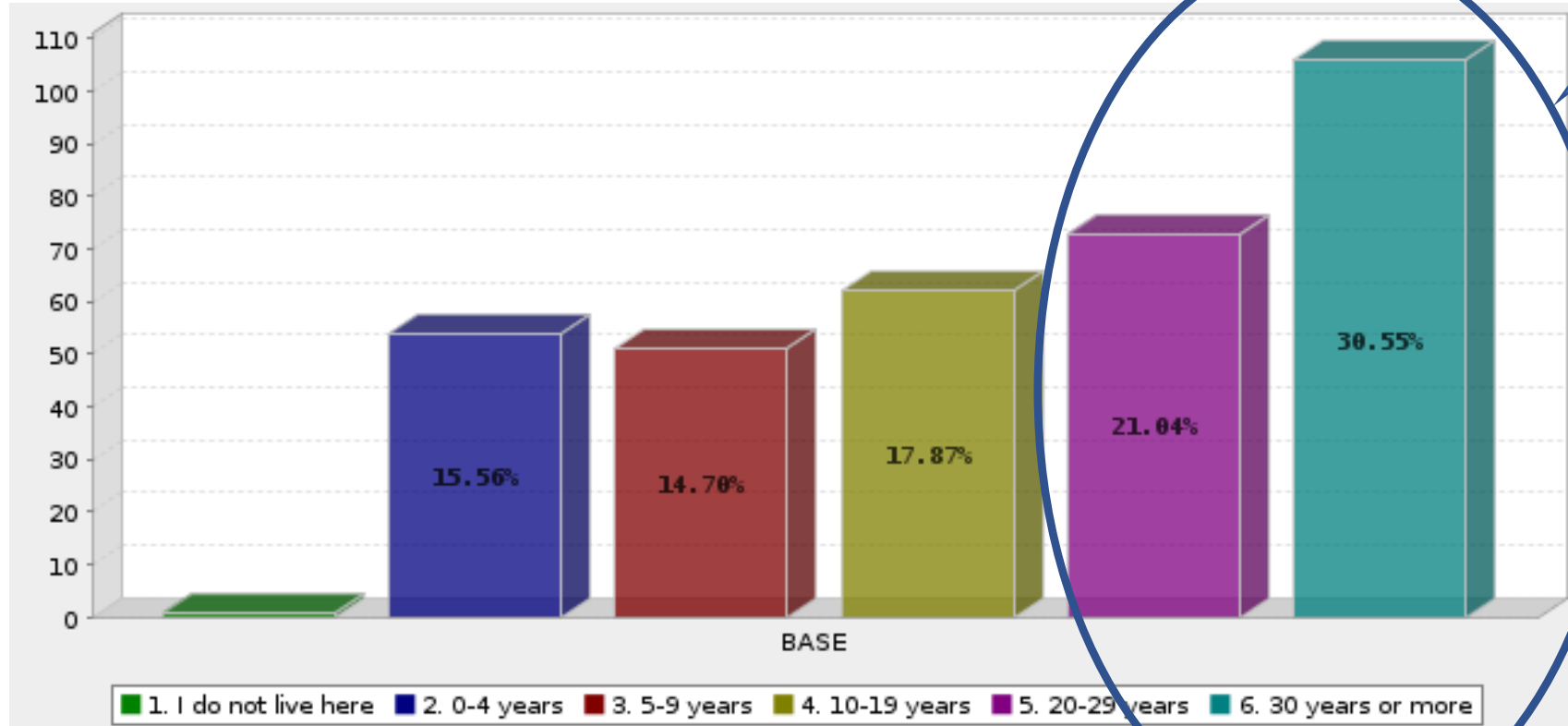
Thank you for your continued support.



# SECTION 1

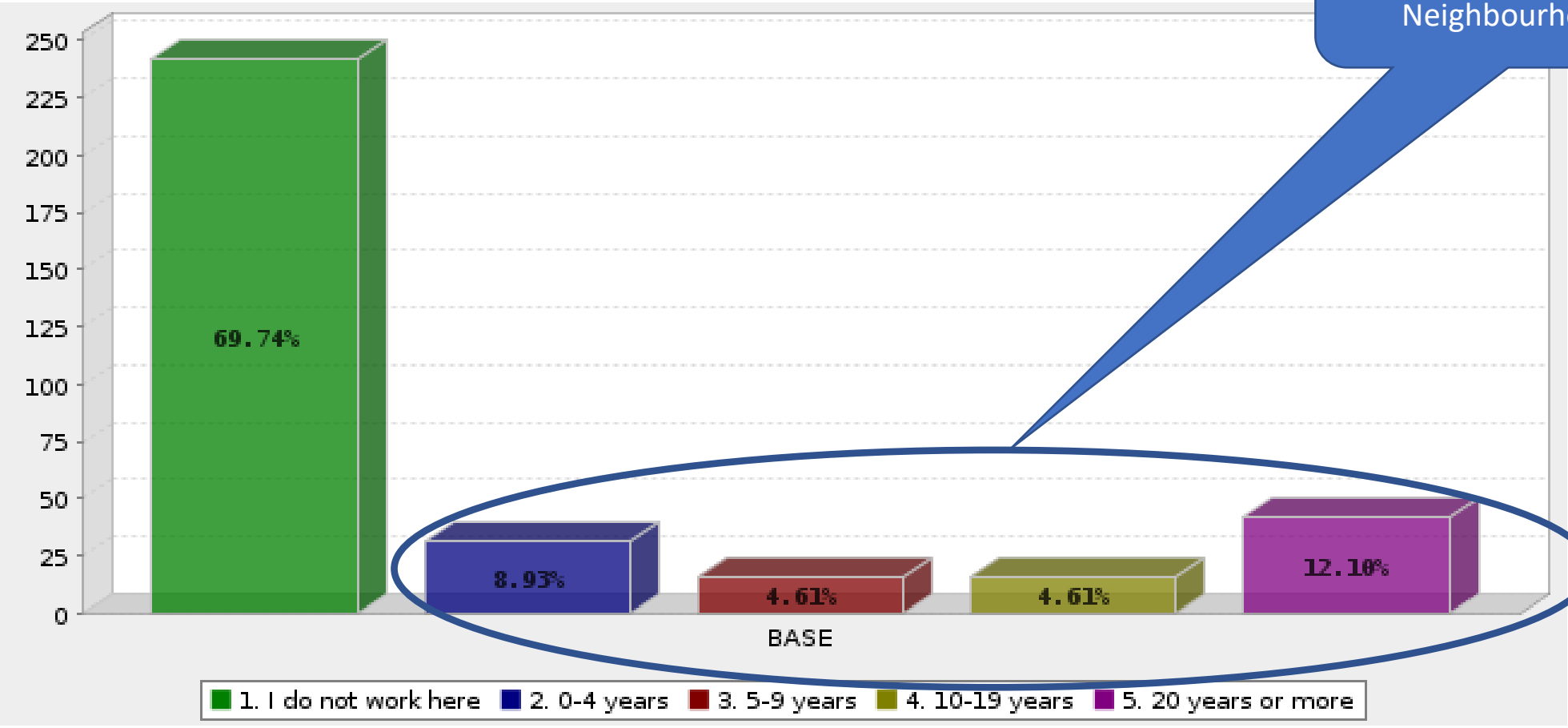
# DEMOGRAPHICS

## Question 1.2 How long have you lived in the Ottershaw Neighbourhood Area?



Over 50% of respondents have been resident for more than 20 years

# Question 1.3 How long have you worked in the Ottershaw Neighbourhood Area?

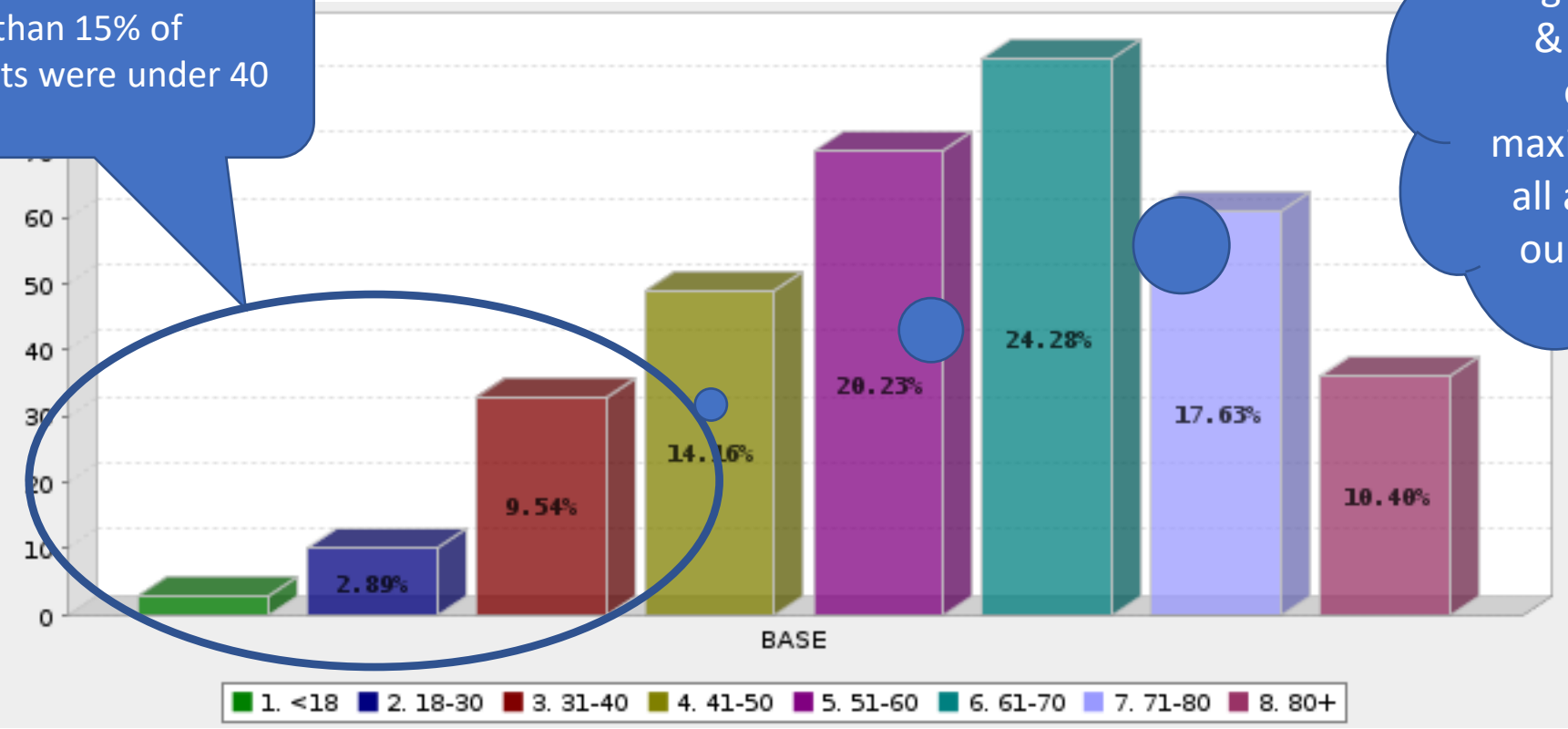


Approx 25% of respondents work within our Neighbourhood Area

**Question 1.4 Please indicate your age group:**

Less than 15% of respondents were under 40

The Forum is widening its engagement tools & methods to ensure we maximise reaching all age groups in our community



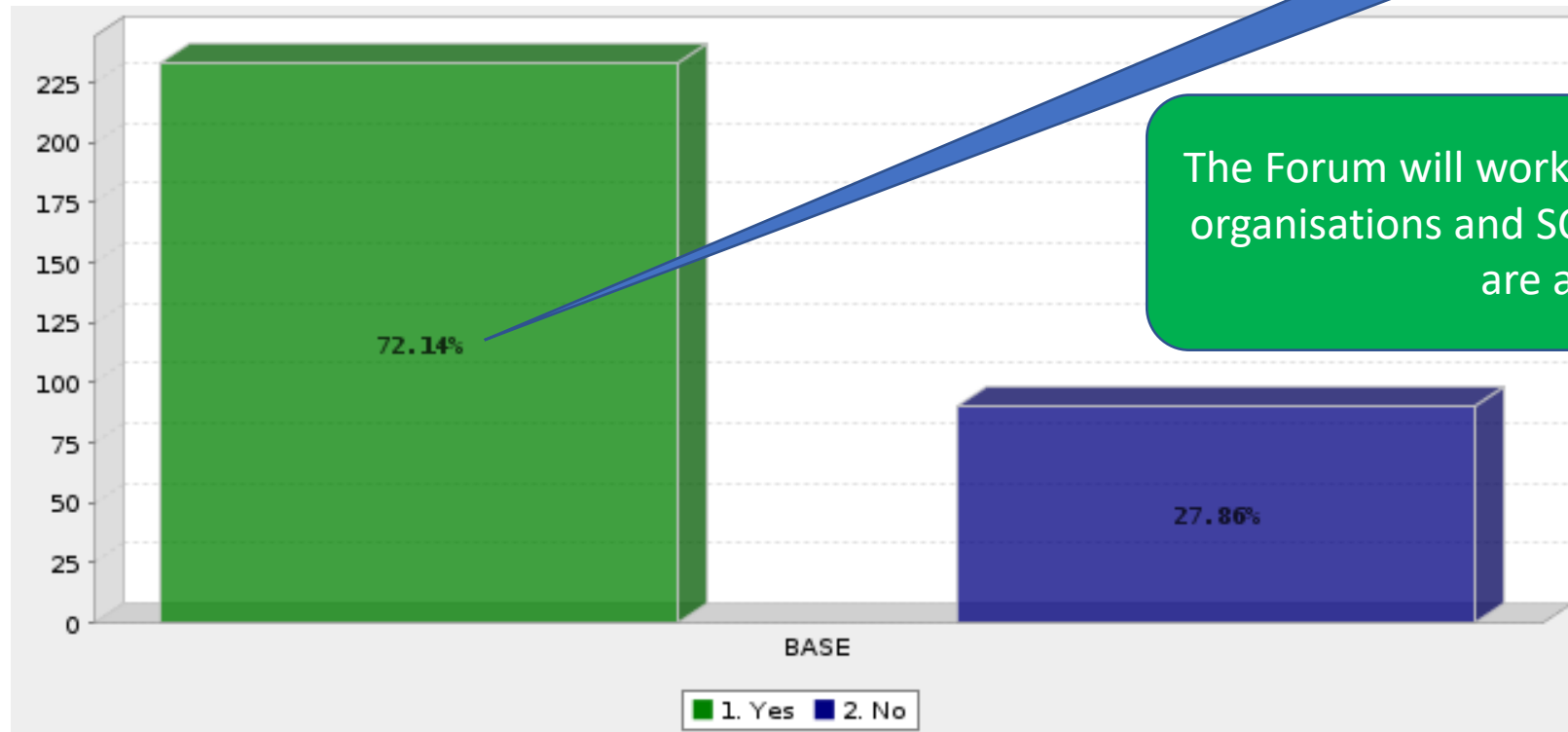
# SECTION 2

# ROADS, FOOTPATHS AND CYCLEPATHS

**Question 2.1 Irrespective of the A320 and Otter roundabout proposal, residents have raised concerns regarding the other Village roads relating to speeding, safety, parking, congestion, etc. This relates specifically to Brox, Slade, Foxhills Roads, and the streets leading from them. Would you wish to see:**

- **Speeds restricted to below 30 mph?**

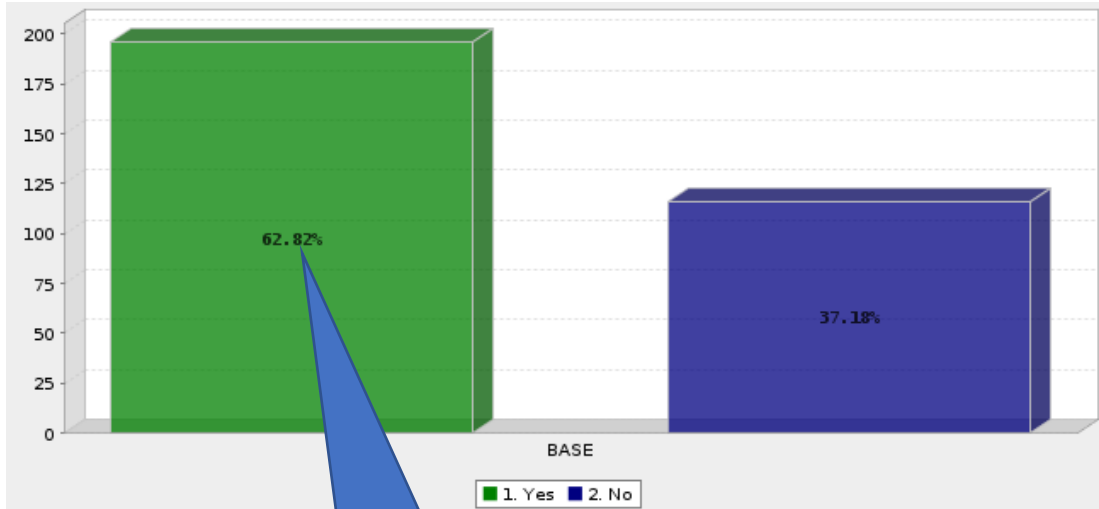
Speed limits are a major safety issue in our village.



The Forum will work with other local resident organisations and SCC to ensure these issues are addressed



- Free on street parking only in designated and marked parking bays?

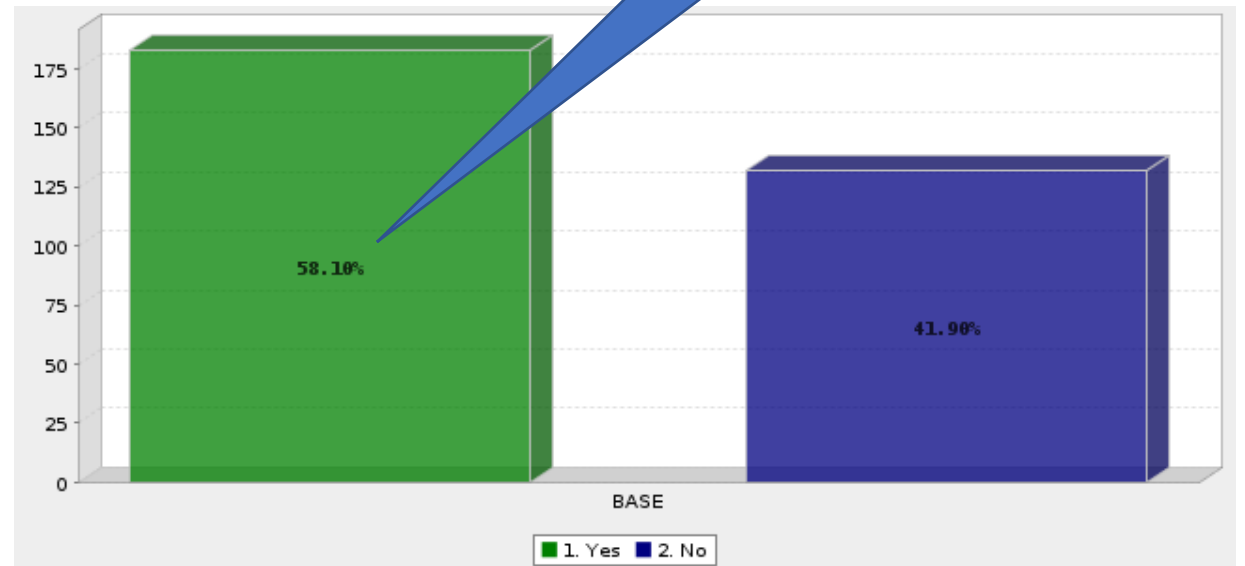


Parking restrictions need to be investigated in the busier parts of our village

- On street parking prohibited by some additional double yellow lined areas?

The Forum will work with other local resident organisations and SCC to ensure these issues are addressed

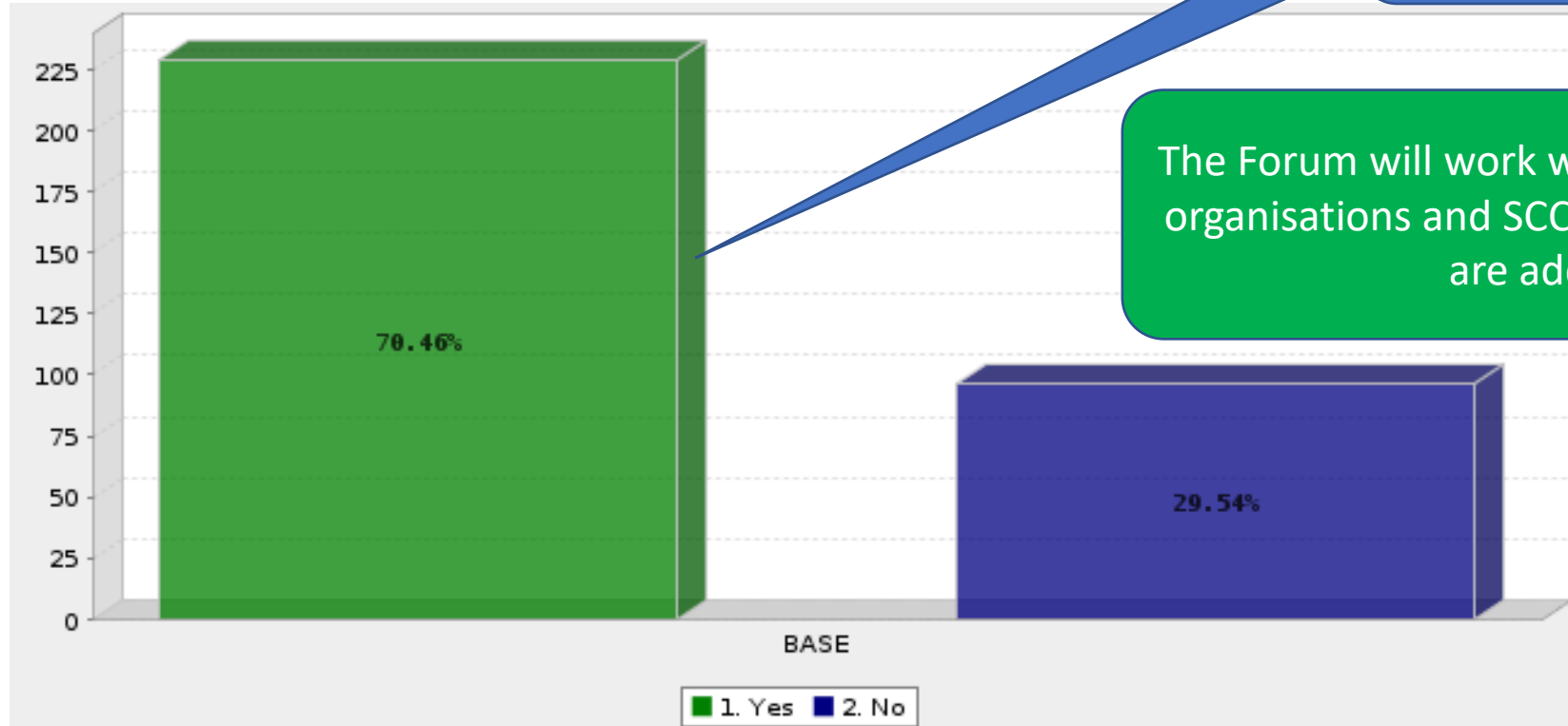
Parking restrictions need to be investigated in the busier parts of our village



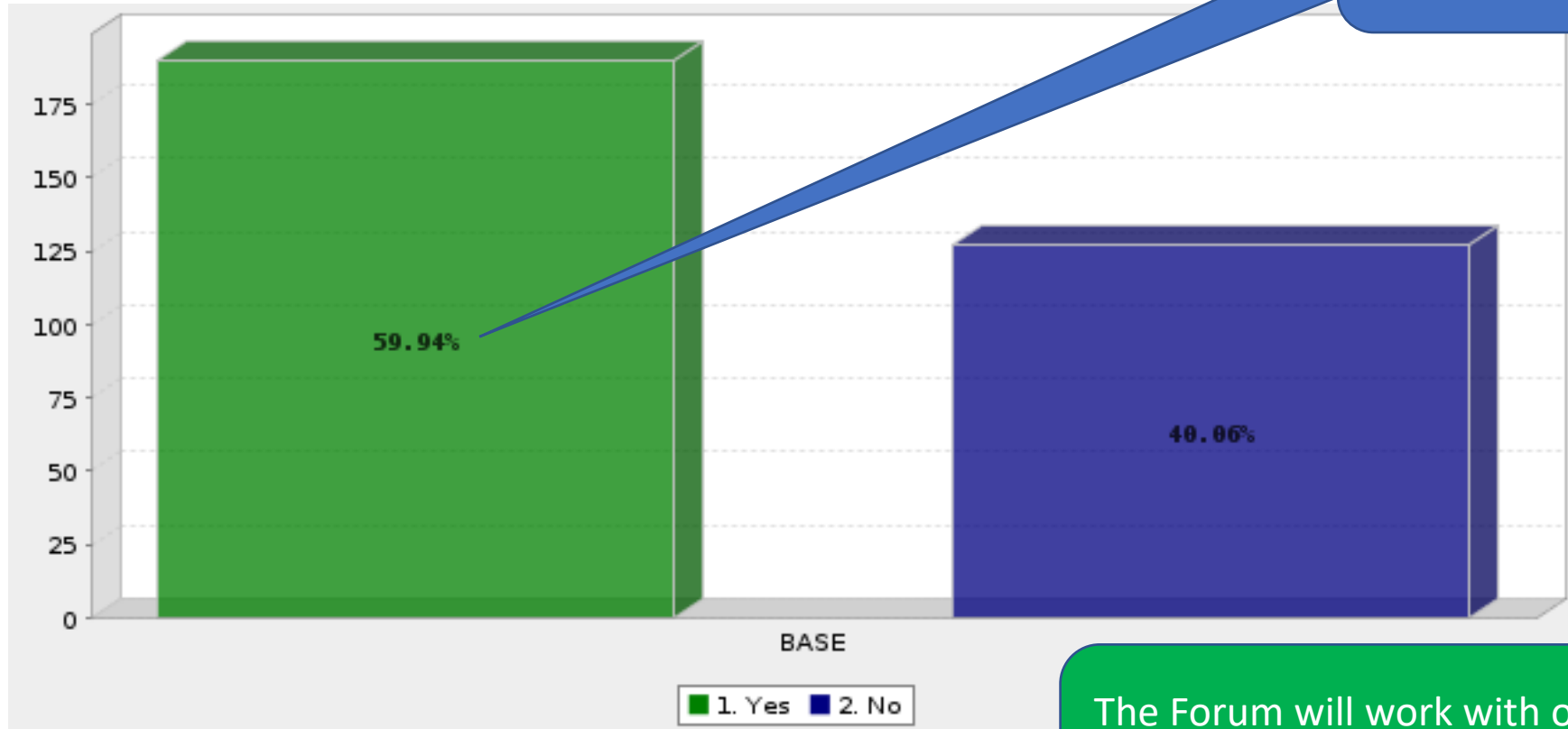
- The installation of a range of traffic calming measures, possibly including illuminated speed signs, give way to oncoming traffic, width restrictions, speed slowing platforms, etc

Safety & Congestion remain significant areas to address in our village.

The Forum will work with other local resident organisations and SCC to ensure these issues are addressed



- The provision of more pedestrian crossings?



Pedestrian safety needs to be addressed in our village.

The Forum will work with other local resident organisations and SCC to ensure these issues are addressed

- Suggested locations of additional pedestrian crossings.**

The Forum will work with other local resident organisations and SCC to ensure these issues are addressed

Clear evidence this needs to be addressed

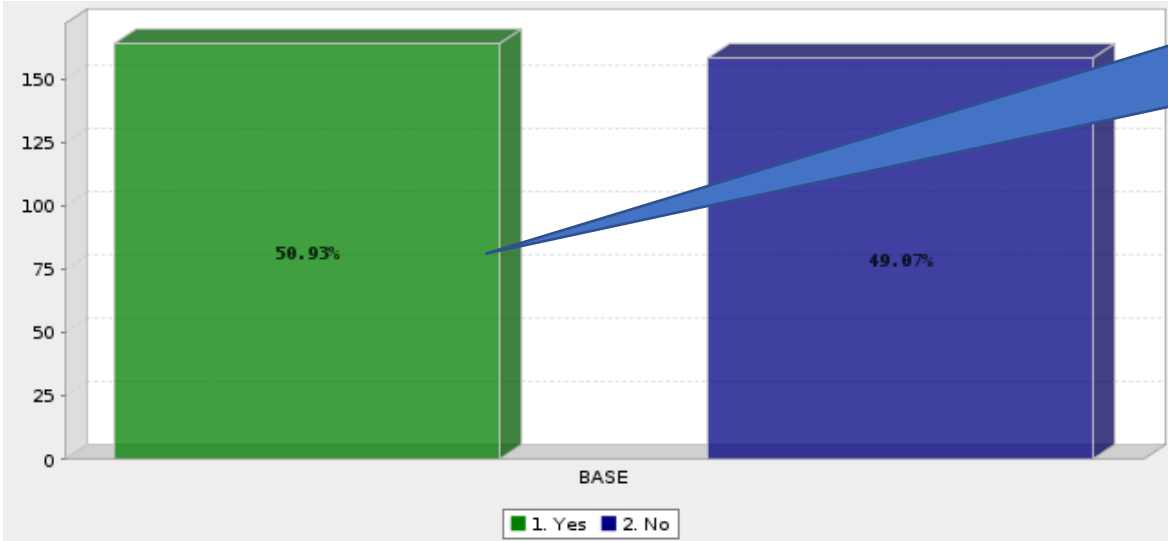
Location	Count
140 Responses/183 Suggestions	
Slade/Brox/Bousely Rise Junction	70
Chobham Road (near Curchods)	23
Murray Road (near car park)	16
Foxhills Road (near Memorial Fields)	13
Fletcher Road (near school)	11
A320 North (Ambulance Station side)	6
Other suggestions	All less than 4 each

Some related to end-points of footpaths / green space

Chobham & Murray Road could be addressed as part of roundabout scheme if approved

Child safety related (schools, playground)

## Question 2.2 Would you like to see more cycle paths in the Ottershaw Neighbourhood Area?



Over half of respondents felt cycle path provision was a significant issue (surprising given the 40+ age distribution of most respondents)

The Forum will consider Neighbourhood Planning Policies & work with other local resident organisations and SCC to ensure these issues are addressed

- Suggested locations of additional cycle paths:**

Some novel suggestions were presented to upgrade footpaths & link to wider road and path networks. These require investigation

Location	Count
<b>92 Responses/140 suggestions</b>	
Murray Road/Spinney Hill	35
Foxhills Road (to Memorial Fields)	20
Guildford Rd (St Peter's Way to Maclaren)	19
Brox Road	18
Chobham Road	16
Other suggested	3 or less each

Opinion that link to Addlestone is most important & our village is lacking safe cycle provision

**Question 2.3 The proposed A320 Otter roundabout works are intended to alleviate traffic growth only up to 2030 and there are no plans to accommodate any further growth beyond this date. Do you have any thoughts or suggested design solutions as to how future growth of traffic may be accommodated?**

Suggestion	Count
	169 Responses/208 Suggestions
Link Road/By-Pass Village	24
Current Roundabout Proposal Inadequate	18
Enhance Public Transport	15
Upgrade A320 St Peter's Way to 6 Cross Roads	12
Add Junctions M3/A3 to Reduce traffic from Woking	4
Other suggestions	Each less than 4

Opinion that our village should be by-passed if traffic continues to increase

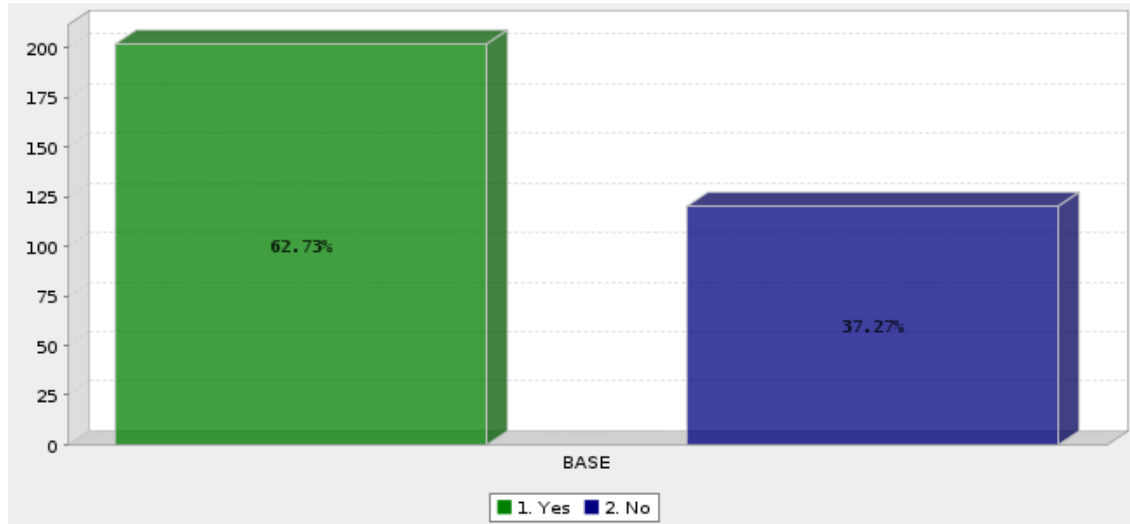
A feeling that improved public transport is important to aid traffic reduction

The Forum will review these issues for inclusion in our Neighbourhood Plan & work with other resident organisations in our area & SCC/RBC to address

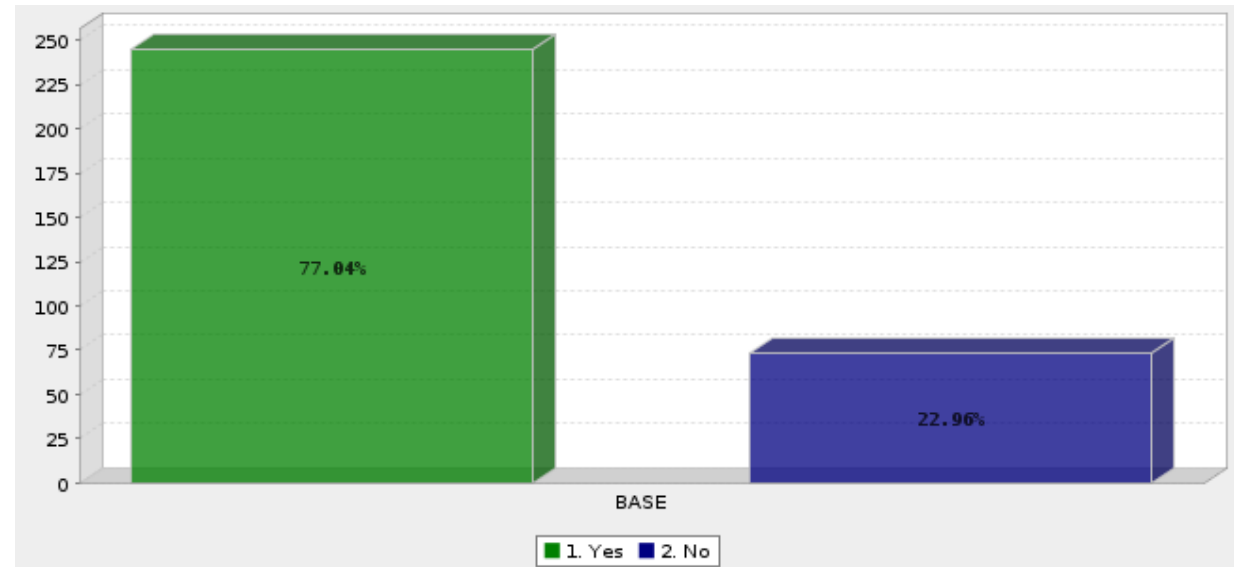
# SECTION 3

## RETAIL AND HOSPITALITY

**Question 3.1 Do you think that the convenience and viability of the existing retail and hospitality in the Village centre are constrained by their location and lack of suitable parking and other supporting facilities?**



**Question 3.5 The village centre to remain but with features such as additional retail, parking and toilets with less able and childcare facilities located nearby/opposite the Village Hall?**

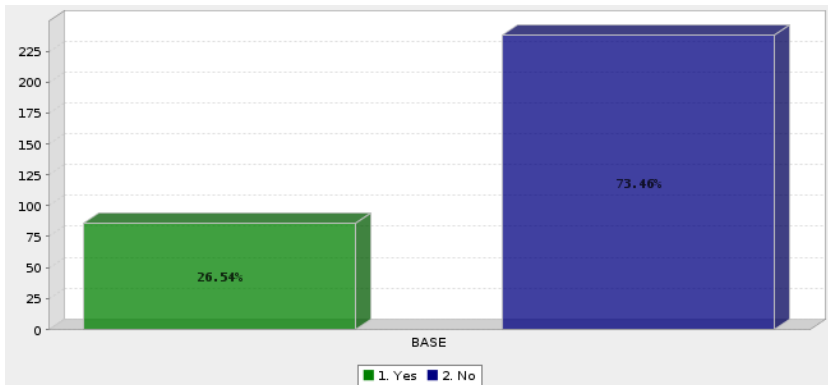


The Forum will consider whether these issues can be addressed in our Neighbourhood Plan

Opinion that our village centre facilities require enhancement



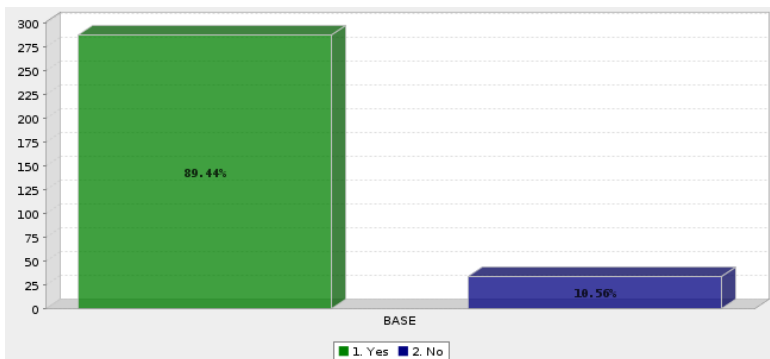
### Question 3.2 Would you consider a new village centre desirable, located elsewhere?



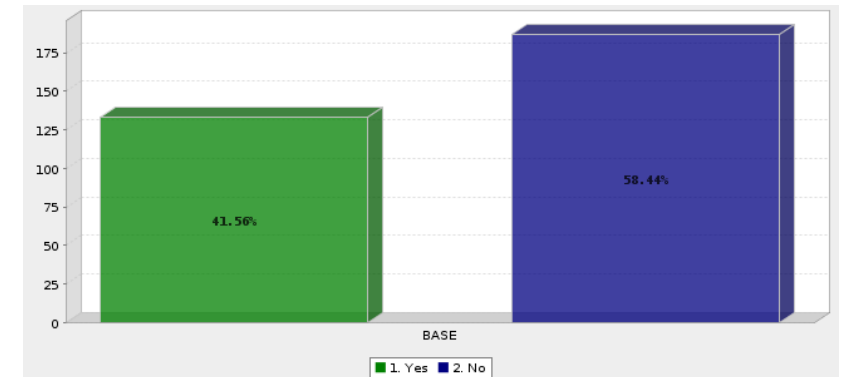
Overwhelming opinion that our village centre location should remain

The Forum will incorporate this into our Neighbourhood Plan

### Question 3.4 Should existing retail and hospitality parades be retained where they are?



### Question 3.3 If the village centre were to be relocated, would you support the existing retail units being converted to housing of some form?

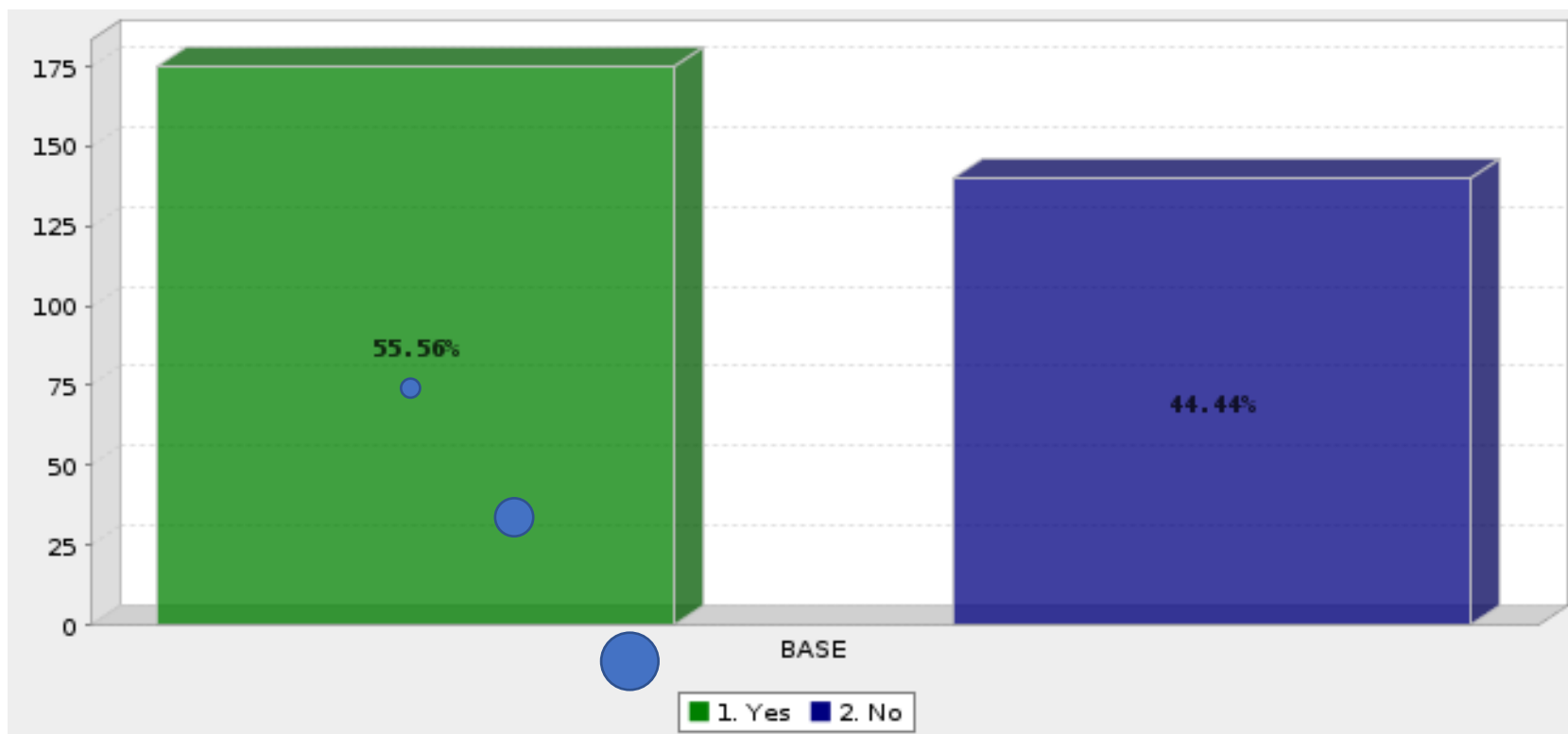


# Suggested alternative locations for Village Centre:

Location	Count

We have not included responses here as there was an overwhelming majority to keep the village centre at its current location (see previous slide)

### Question 3.6 I am content with the current village and retail/hospitality mix and service provision.



The majority of respondents felt the current provision was adequate

### Question 3.7 Do you have any further comments regarding retail and hospitality services in our neighbourhood area?

Consistent with our first survey, a strong desire for Cafe / Coffee shop / Bakers

The Forum will review these issues and incorporate where possible into our Neighbourhood Plan

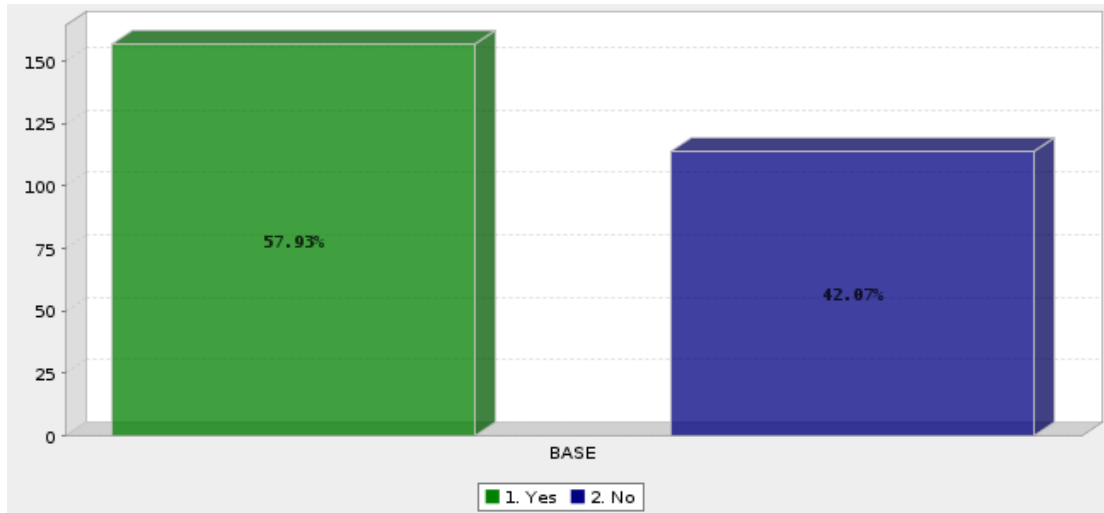
Comment	Count
Additional Café/Coffee Shop	50
New Bakers	36
Parking Provision Inadequate	22
Character/appearance of retail parades is poor	21
New Butchers	20
Current Retail mix poor	16
New Retail should be independent	10

# SECTION 4

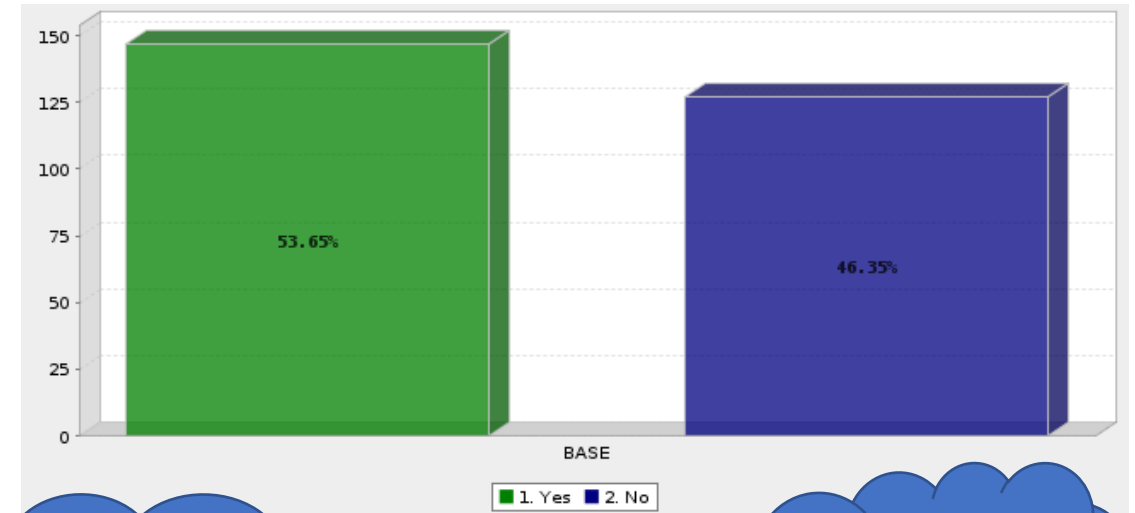
# EDUCATION

**Question 4.1 The current schooling establishments in Ottershaw are near or at capacity, and with population growth from now on, more capacity will be needed. Would you wish to:**

- **Increase pre-school / nursery provision?**



- **Increase the capacity of existing primary (infants / junior) schools at their current locations?**

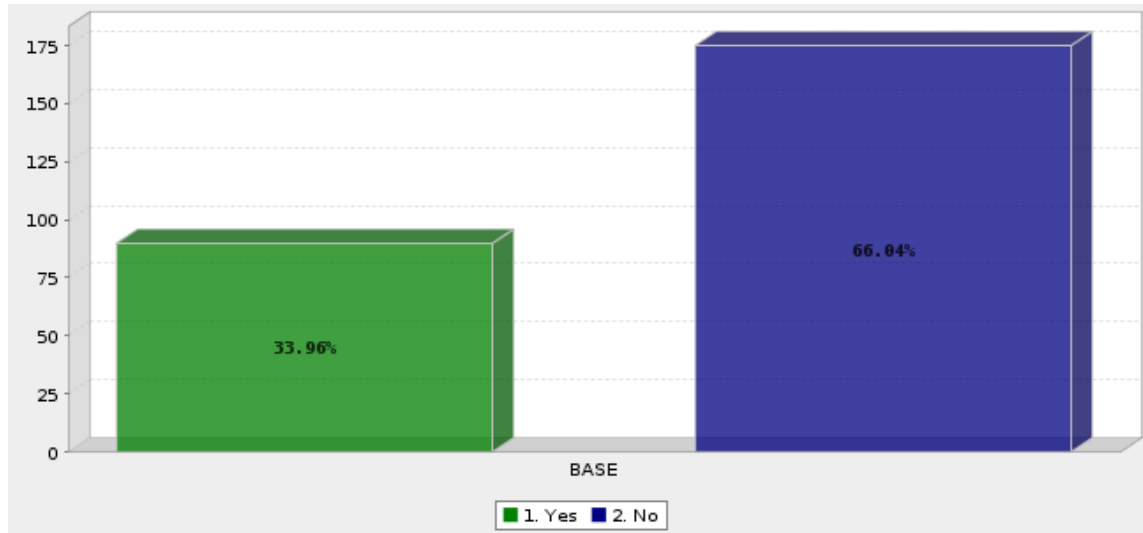


The Forum further investigate these issues to better understand how it might be able to support

Engagement with Education Authorities and schools is our next step

70% of children attending the schools are not resident in Ottershaw

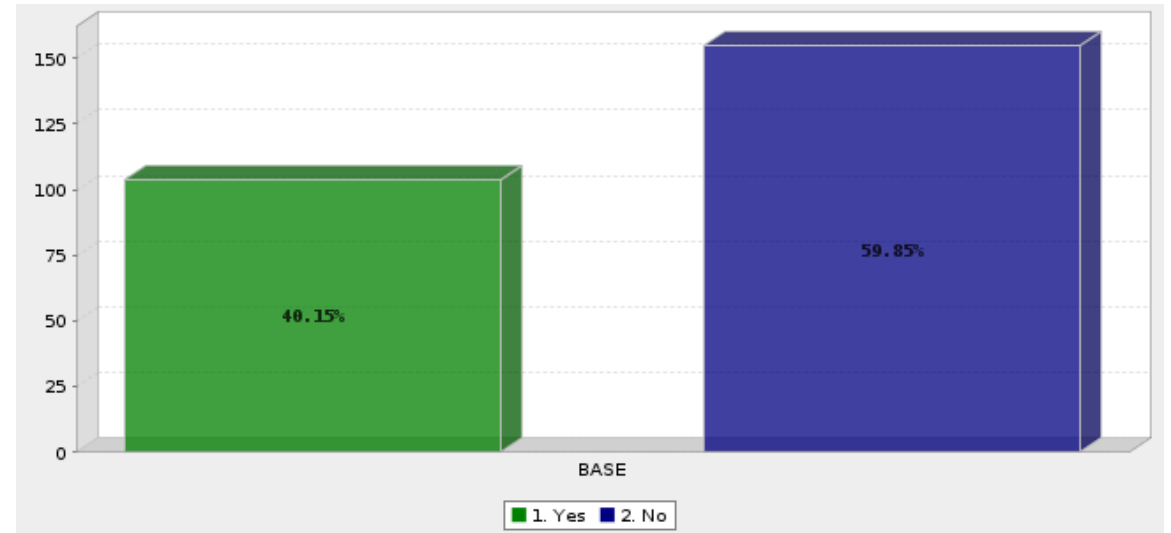
- Relocate infants and/or junior schools elsewhere within the Ottershaw Neighbourhood Area, and provide increased capacity?



The Forum will review these issues for possible incorporation into our Neighbourhood Plan

Note that the majority (67%) were in favour of keeping infant/junior schools in their current locations

- Have minimal or no additional education capacity/facilities in the Ottershaw Neighbourhood Area, with the village looking for these to be provided outside our boundaries



Implication that our infant & junior schools should not necessarily grow but be capacity managed by ensuring resident's children remain priority

- **Where would you consider school(s) with associated open space could be relocated?**

Location	Count
Great Grove Farm Area (Near Otter Nursery)	12
Xmas Tree Farm (N of A320)	6
Foxhills Rd (opp Memorial Fields)	2

Less than 20% of respondents chose to comment

The Forum will note these issues for future reference



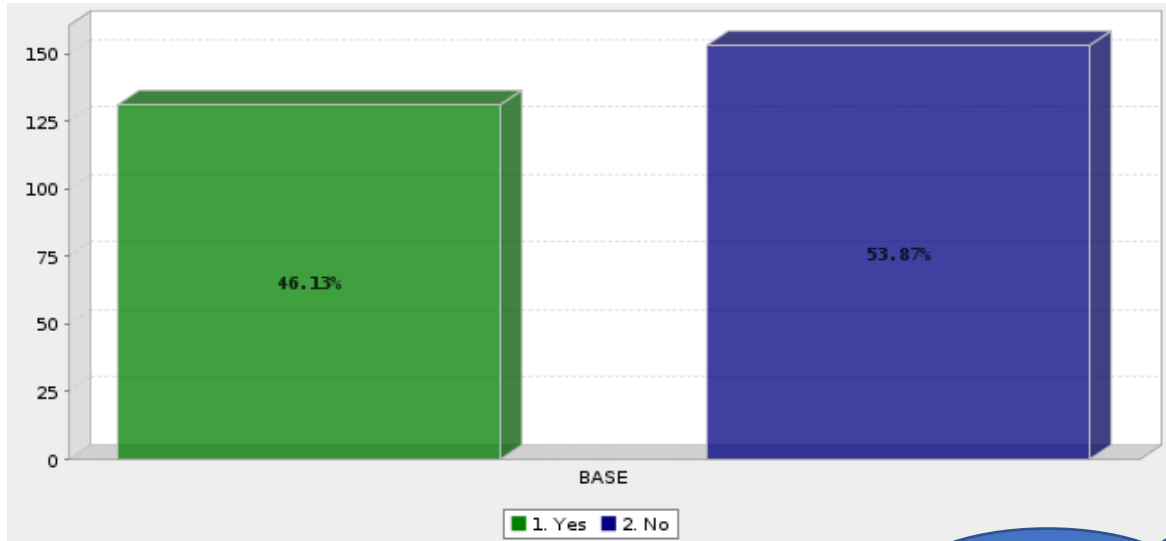
# SECTION 5

## SPORTS AND RECREATION

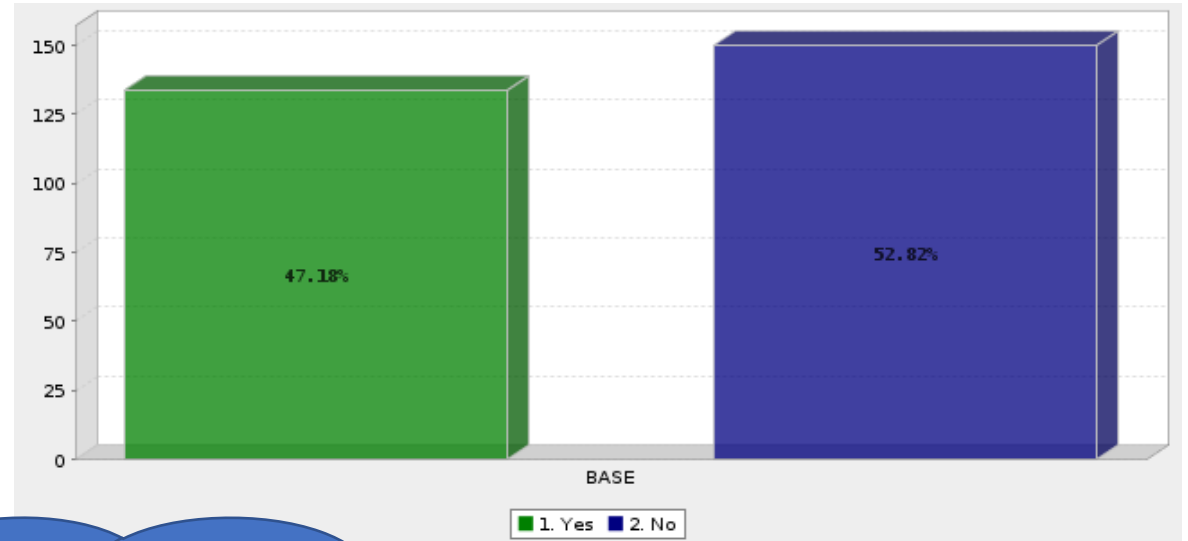
**Question 5.1** In the first survey some residents indicated that our sports and recreational facilities are limited and would benefit from improvement as the population grew. Would you wish to see:

The Forum will review these issues for possible incorporation into our Neighbourhood Plan

- **More outdoor sports facilities?**

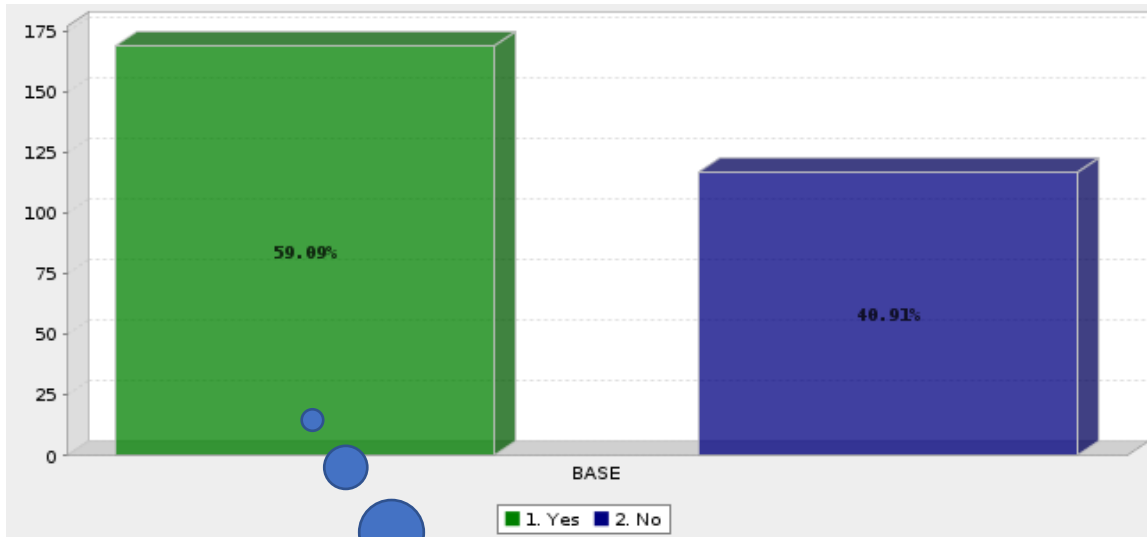


- **More indoor sports facilities?**



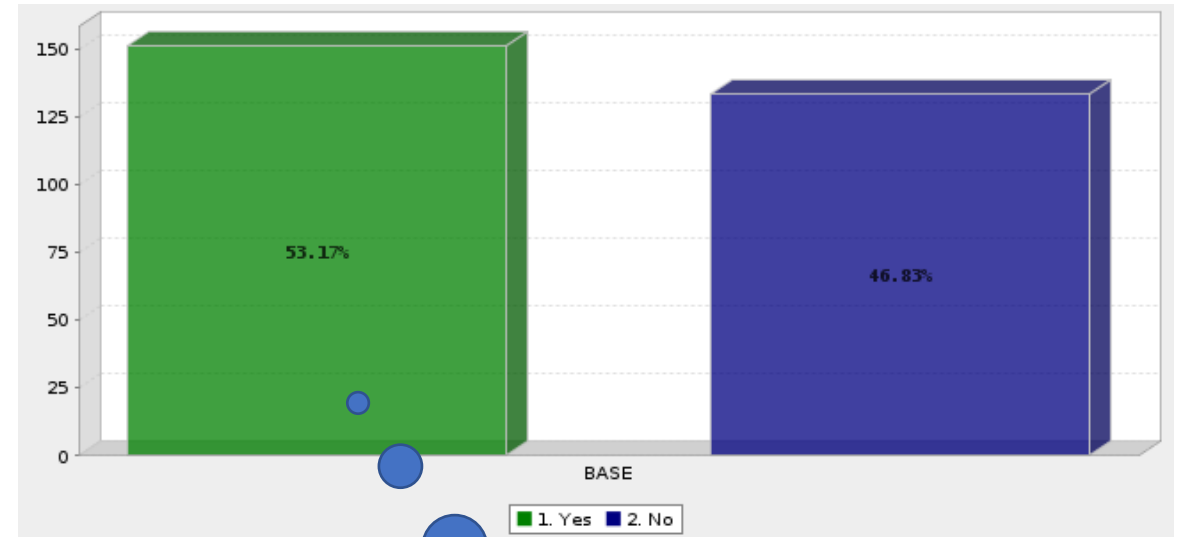
Majority were in favour of using our existing sports facilities to better effect

- **A youth club?**



Strong support for a youth club facility in our village

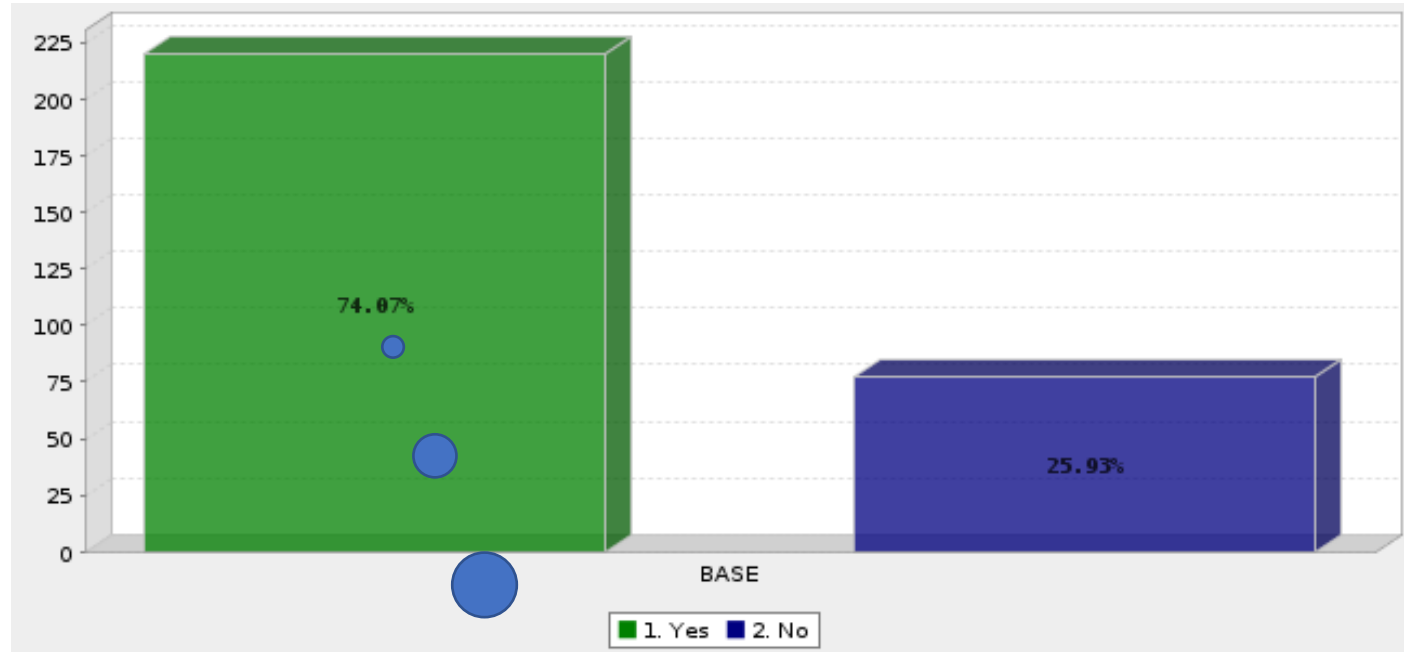
- **More playgrounds for children?**



Strong support for additional playground facilities in our village

The Forum will review these issues for possible incorporation into our Neighbourhood Plan

- All weather walking routes around recreation areas?



Strong support for an all weather walking route around the Memorial Field area

The Forum will review this issue for possible incorporation into our Neighbourhood Plan

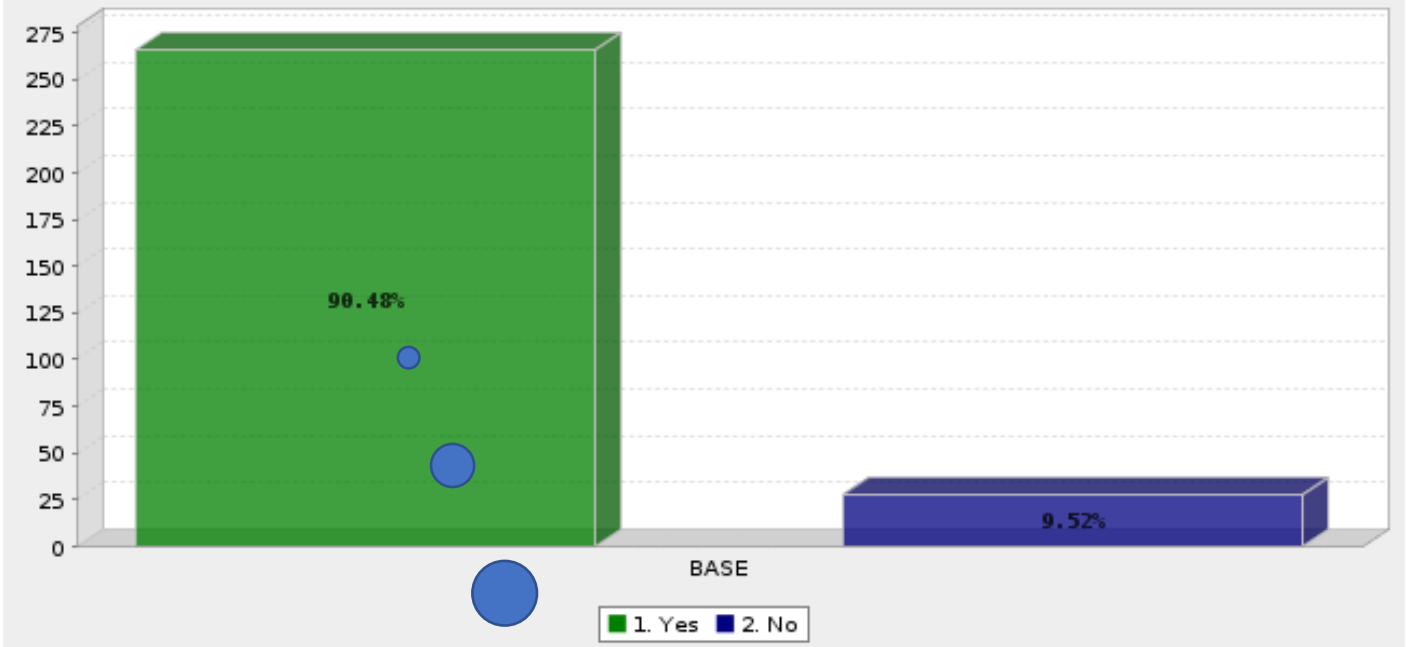
- **Facility/suggested location(s):**

Facility	Location	Count 204 Responses/317 Suggestions
Multiple sport types – Improve & Expand usage	Memorial Fields	49
Multiple sport types	Ottershaw East SANG, Brox Rd	12
Multiple sport types	Village Hall	10
Multiple sport types	Christ Church Infants & Junior Schools	5
Childrens Playspace (New)	Near Otter Nursery	5
Childrens Playspace (Improve existing)	Palmer Cres	3
Other suggestions	various	2 or less

Majority were in favour of focussing on improving, expanding & better utilising our existing sports/school & hall facilities

The Forum will review these issues for possible incorporation into our Neighbourhood Plan

**Question 5.2 Would you support sports facilities usage to be shared between the community and schools?**

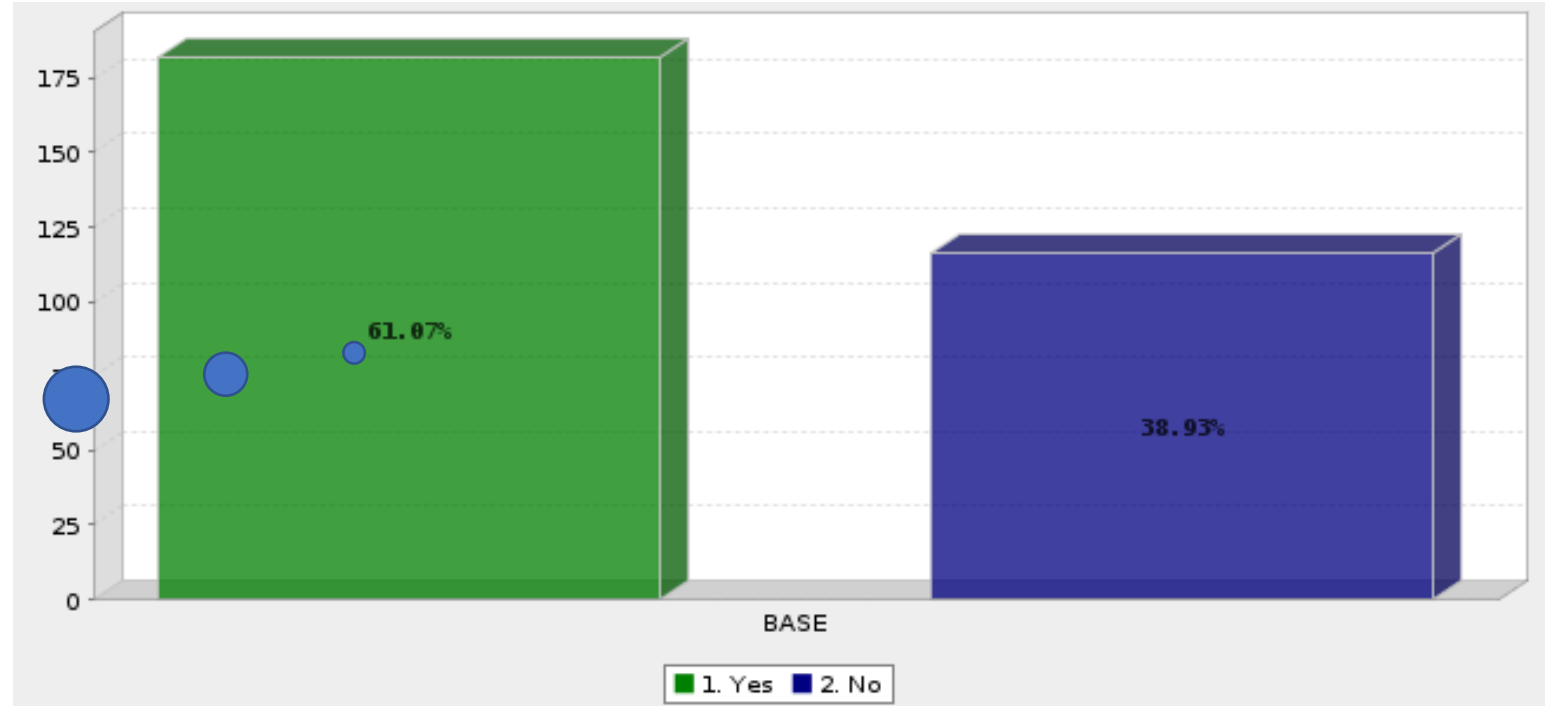


Further evidence to focus on best use of existing facilities

The Forum will review this issue for possible incorporation into our Neighbourhood Plan

**Question 5.3 Content with our existing recreation facilities within our village and accept that any additional recreational facilities should be provided outside our neighbourhood boundaries?**

Maximise use of existing facilities



The Forum will review this issue for possible incorporation into our Neighbourhood Plan

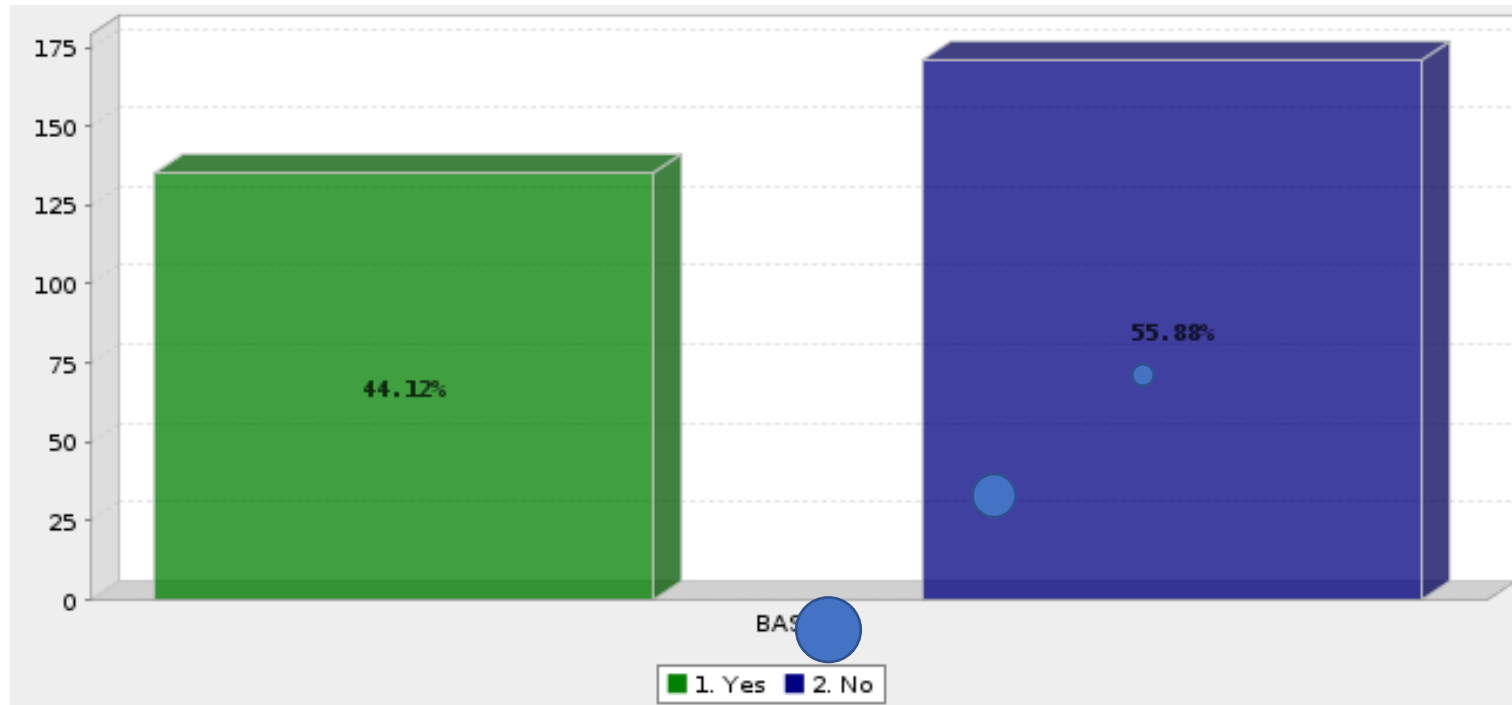
# SECTION 6

## HEALTH



### Question 6.1 Do you consider the current GP Surgery suitably located to accommodate some growth?

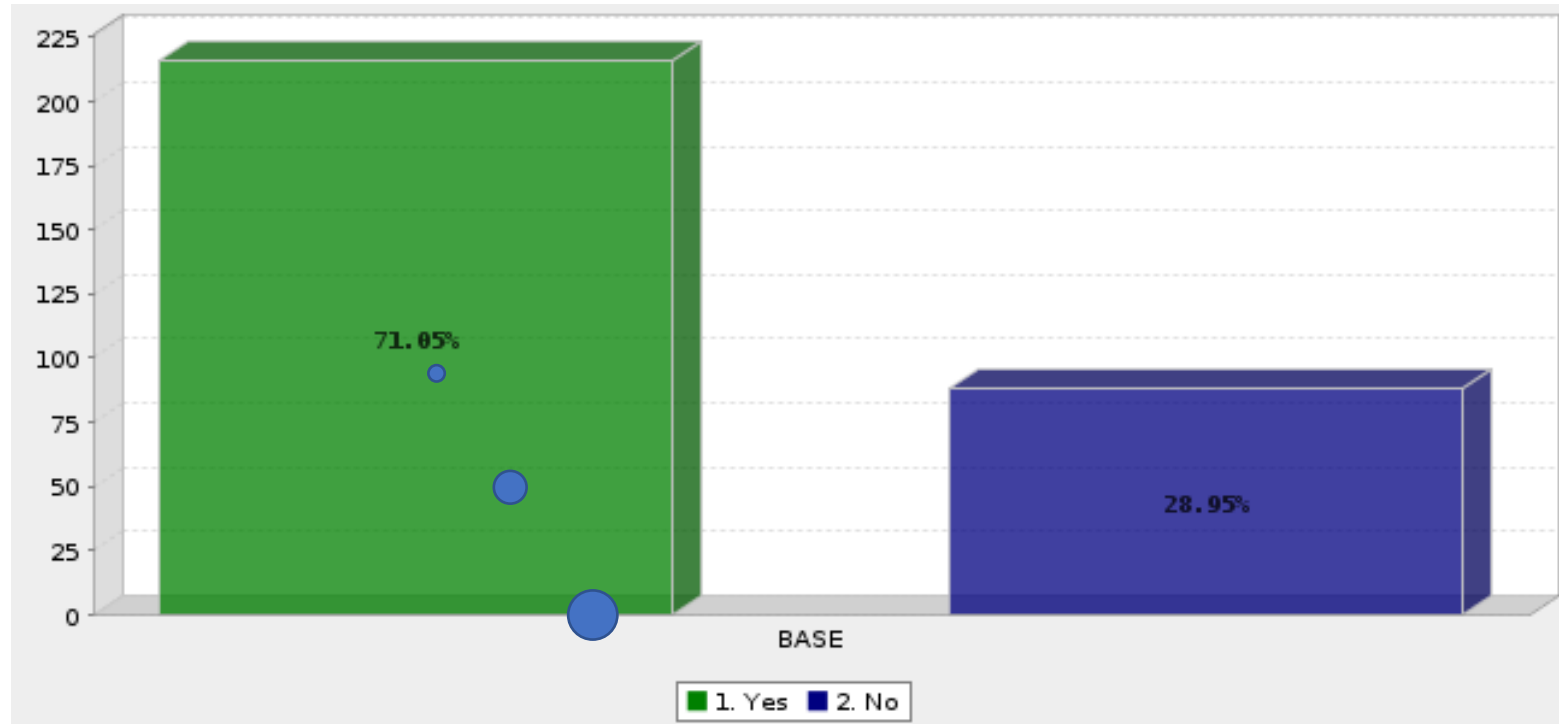
The Forum will work with the appropriate authorities & GP Practice to determine the action required



A concern that existing GP facilities are constrained by location

**Question 6.2 Do you consider that the new Health Centre site proposed at Brox Road/ Ottershaw East is suitably located to satisfactorily serve the Village residents?**

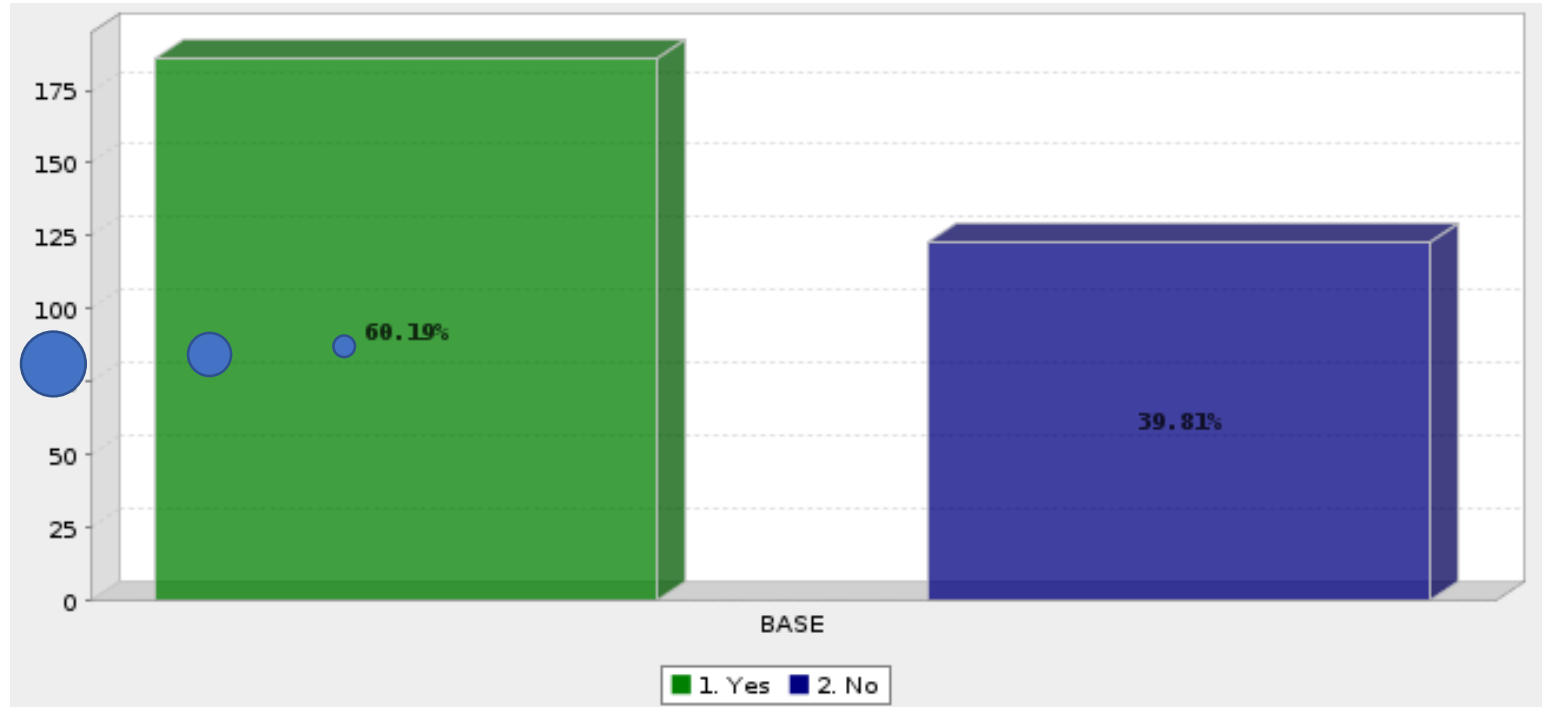
The Forum will review this issue for possible incorporation into our Neighbourhood Plan



Strong support for a Health Centre at this location

**Question 6.3 Would a health centre sited at or near the centre of the Village near shops and Village Hall be desirable?**

Strong support for a Health Centre around the village centre



The Forum will review this issue for possible incorporation into our Neighbourhood Plan

- **Is there anywhere else would you consider a health centre could be sited?**

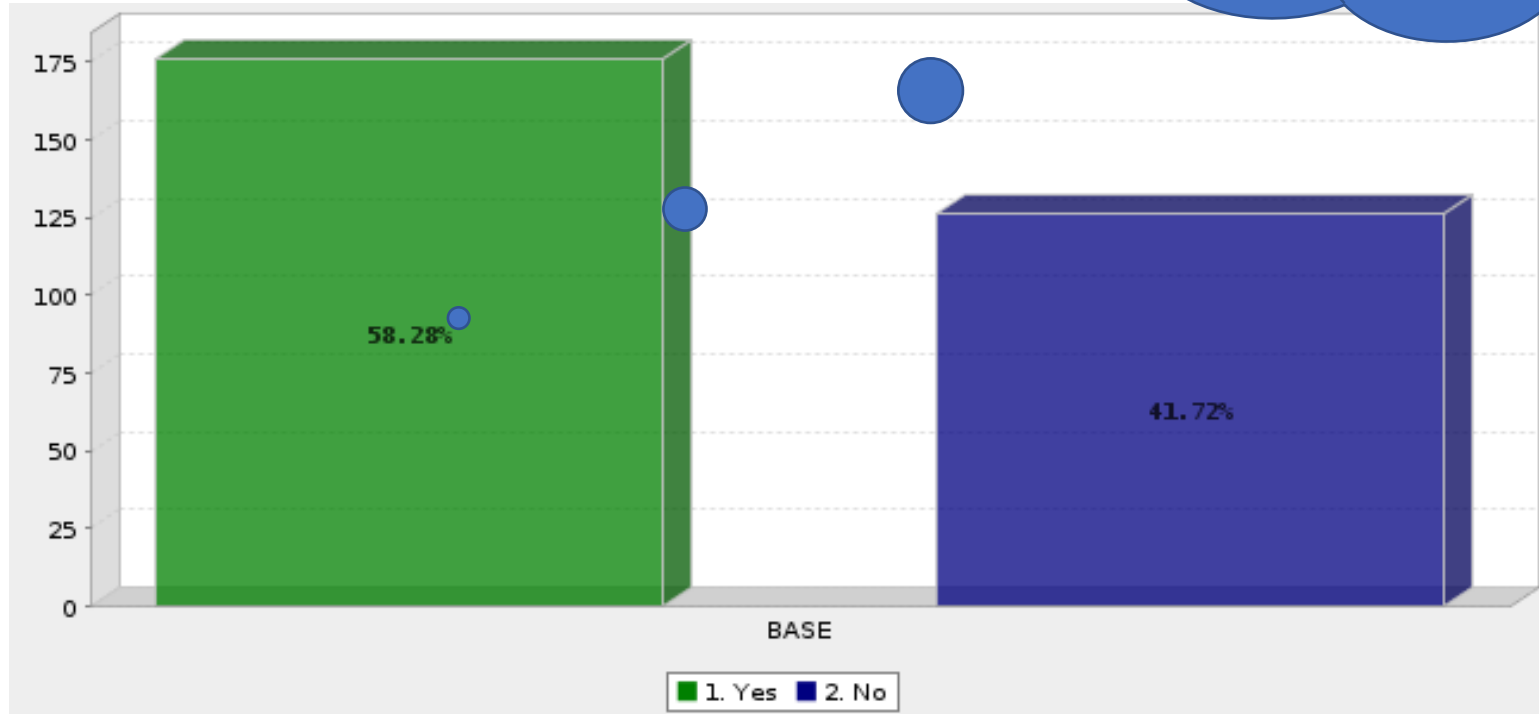
Location	Count
No Idea/No suggestion to make	51
Expand Existing Surgery (purchase adjacent plot)	16
Ottershaw East, Brox Rd	7
Away from shops	5
Other suggestions	2 or less

Many respondents did not have any other proposals for locating a health centre

Indicates a very minor emphasis on expanding existing GP facilities

**Question 6.5 Would you wish to see a new Health centre supporting both NHS and private (non-NHS) services?**

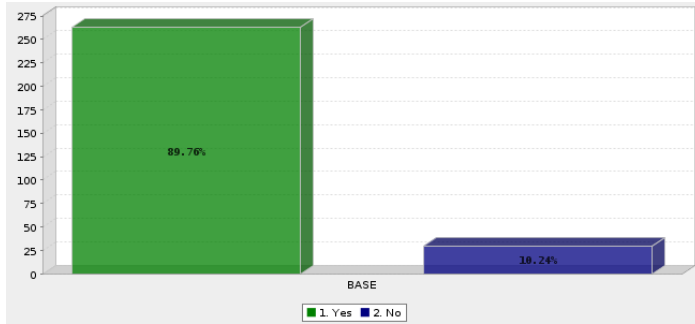
The majority support facility provision for NHS and private services



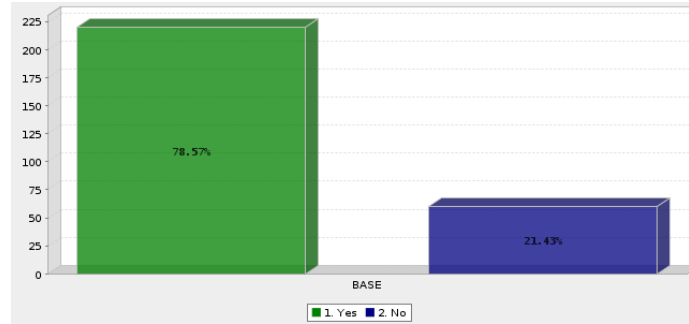
## Question 6.6 Which of the following facilities and services would you wish to see within the village?

The Forum will work with the authorities and our current GP Practice to scope out future requirements

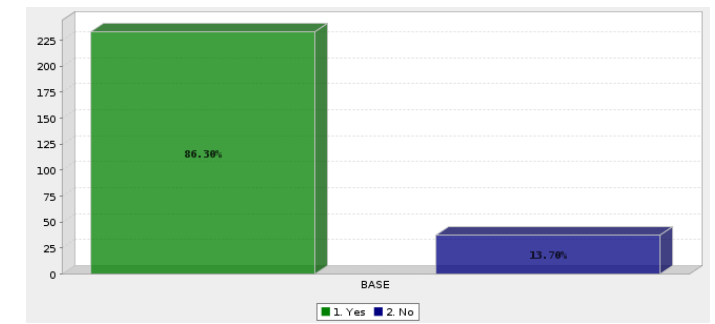
- **More GP capacity / availability**



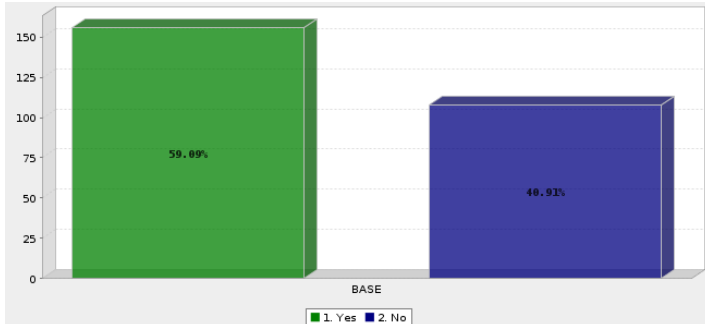
- **NHS Dentist**



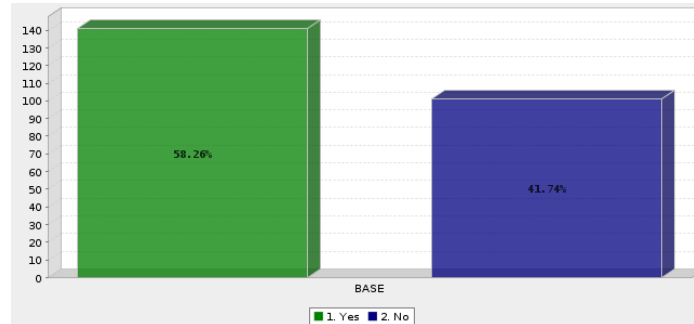
- **Practice nurse clinic**



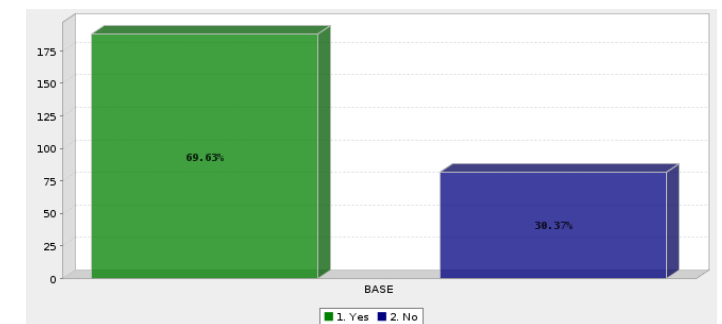
- **Chiropractic / Physio**



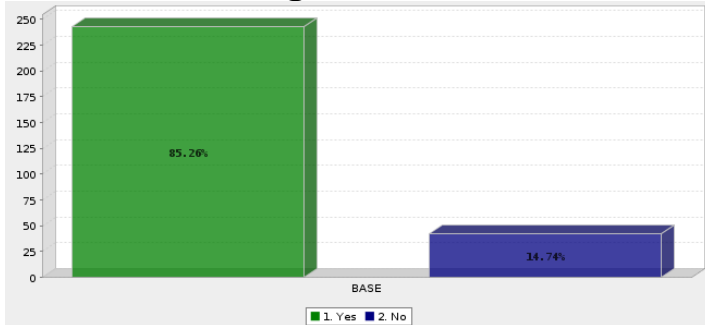
- **Child nursing clinic**



- **Adjacent integrated pharmacy**



- **Blood testing**

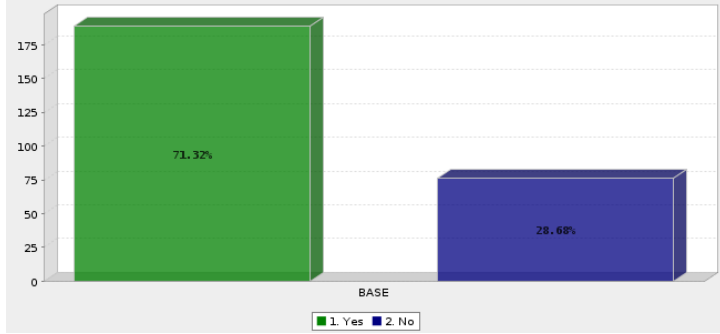


- **Optician**

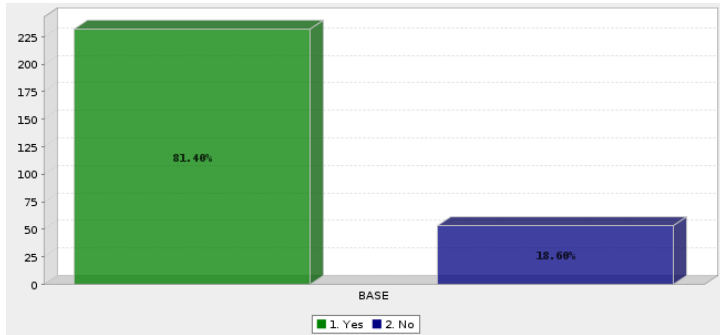


Only Optician services were not strongly supported

- **Space for other visiting treatments or consultants**



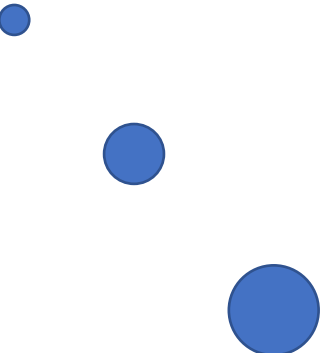
- **Immediately adjacent dedicated car parking**



Only Optician services were not strongly supported

The Forum will work with the authorities and our current GP Practice to scope out future requirements

- **Anything else?**



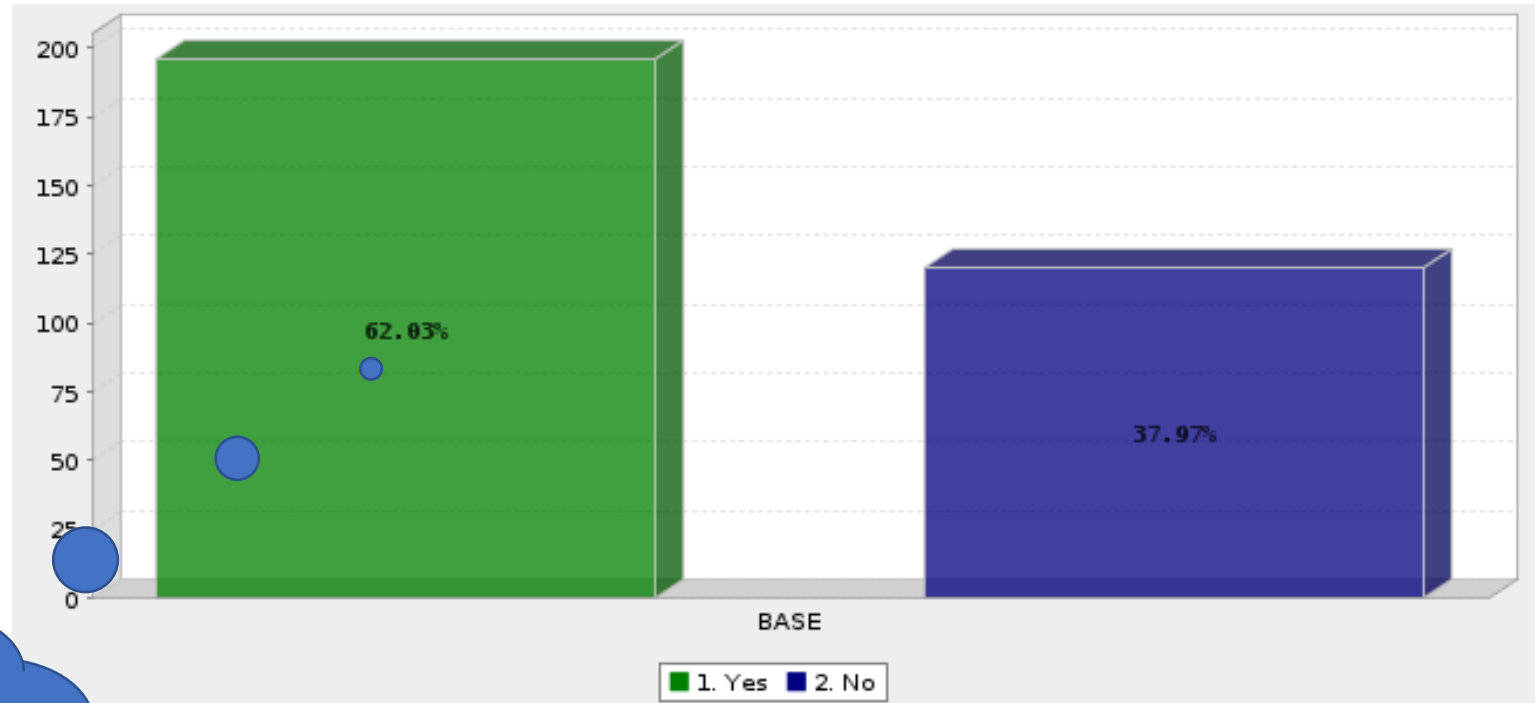
There were only a few comments & no more than 2 the same

# SECTION 7

# SECURITY



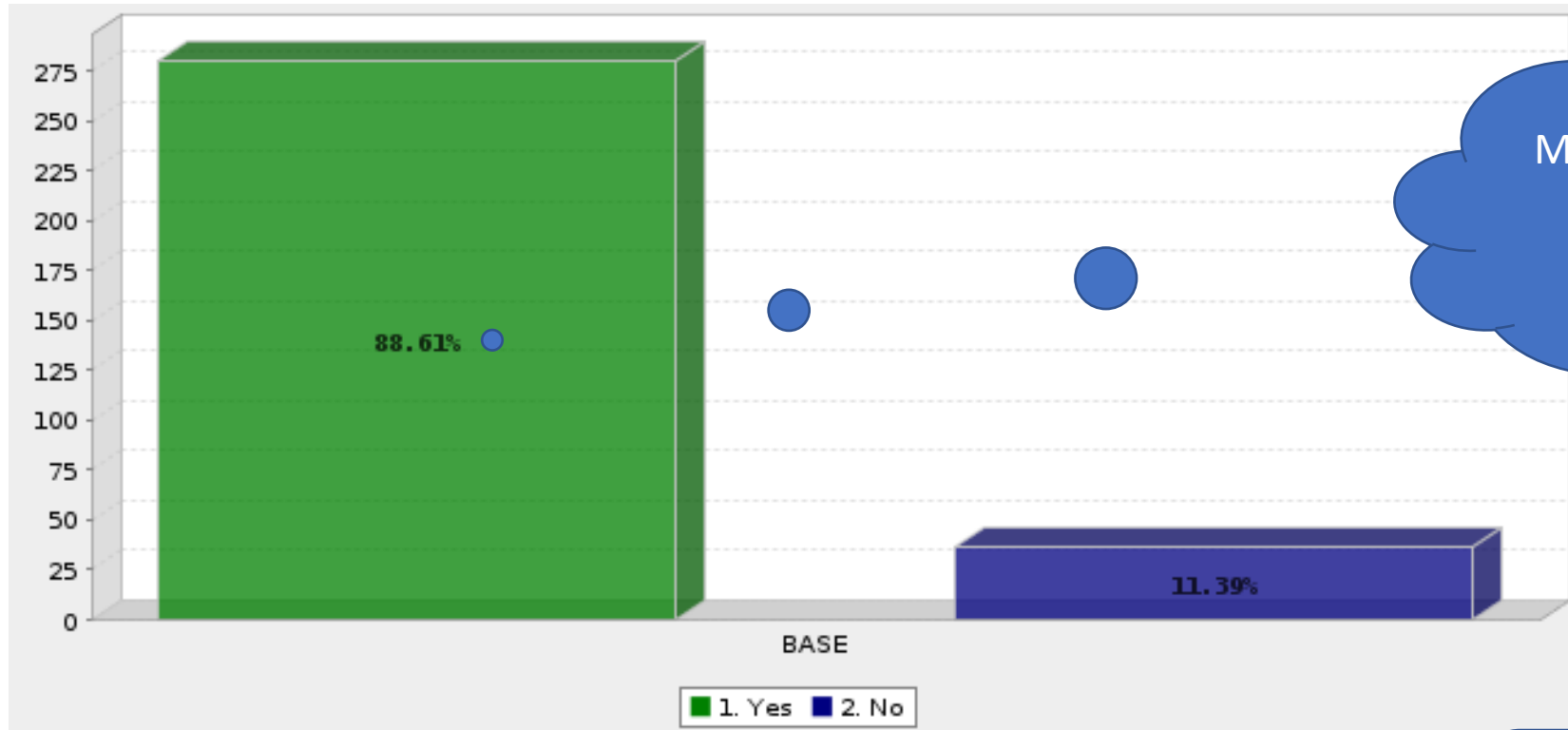
## Question 7.1 Is anti-social behaviour and vandalism in the village of major concern to you?



Villagers remain concerned about ASB & vandalism

The Forum will work with other local resident organisations & authorities & review for possible incorporation into our Neighbourhood Plan

## Question 7.2 Would you support greater CCTV surveillance?



Most people felt more CCTV would be beneficial

The Forum will work with other local resident organisations & authorities & review for possible incorporation into our Neighbourhood Plan

### Question 7.3 Any other measures you would suggest to control these issues?

Measure	Count
Increase policing frequency and capacity	97
CCTV at specific locations	14
Enhance Neighbourhood Watch	9
No suggestion to make	9
Other suggestions	3 or less

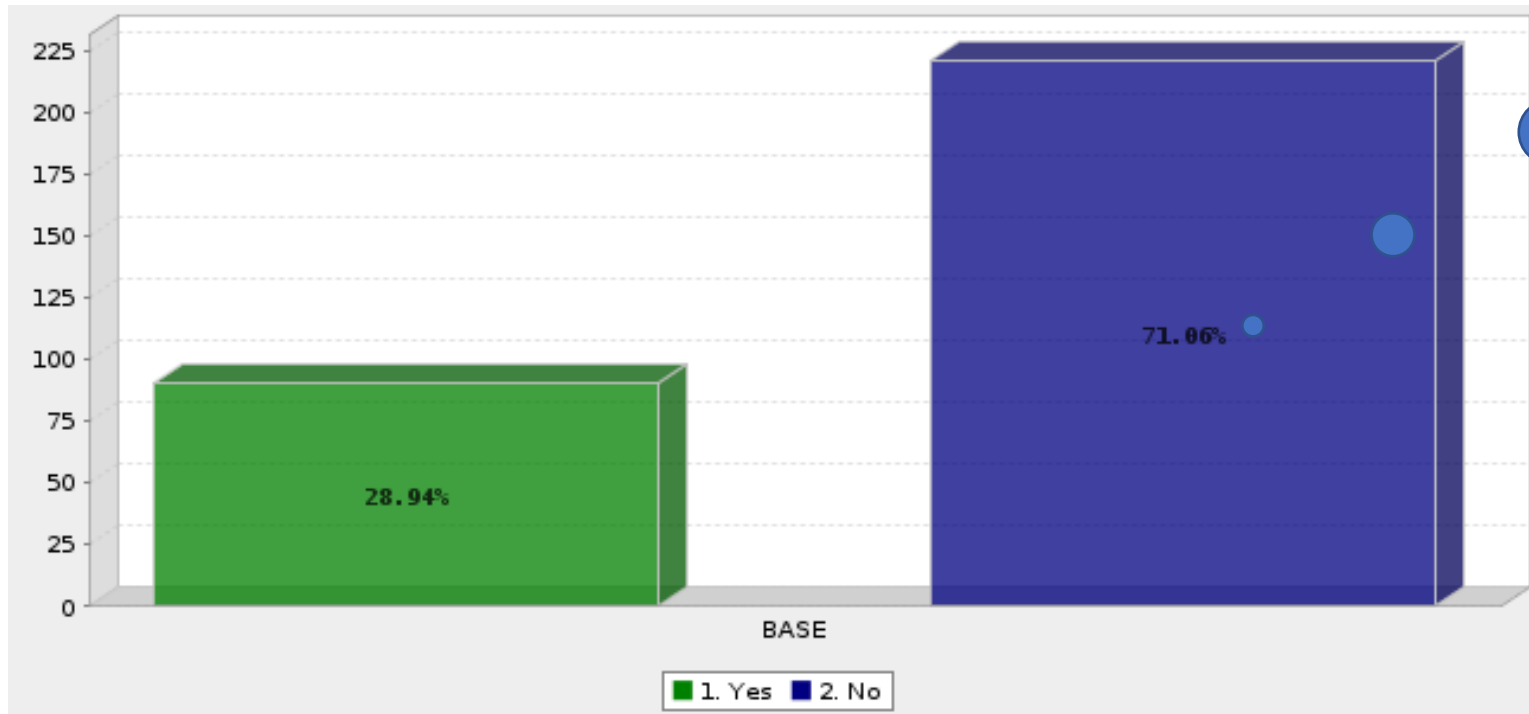
The Forum will work with other local resident organisations & authorities & review for possible incorporation into our Neighbourhood Plan

Significant preference for increasing policing around our village

# SECTION 8

# NATURAL ENVIRONMENT AND ACCESS

**Question 8.1 Would you consider a limited removal of land from the Green Belt category in order to accommodate the provision of houses in return for securing SANG protection?**



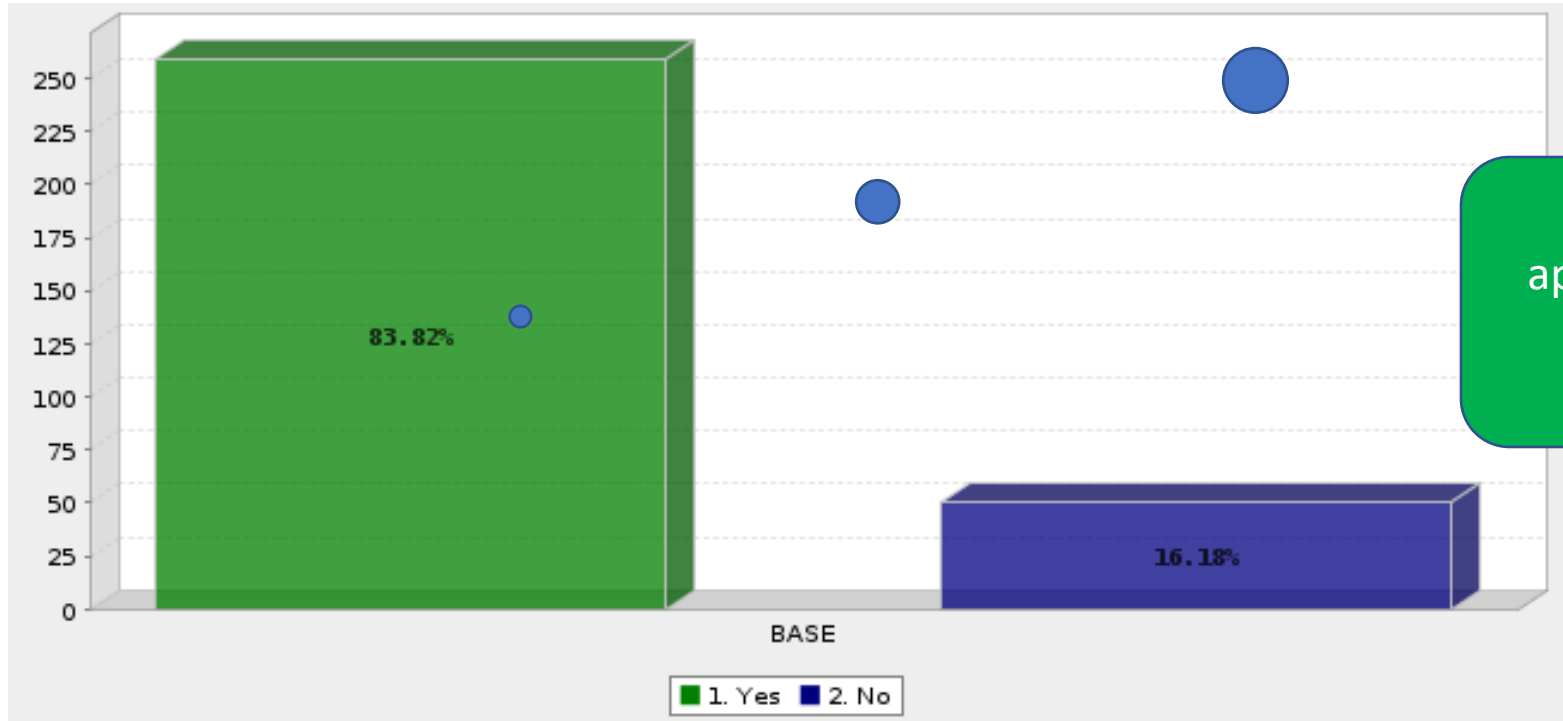
Indicates a preference for retaining Green Belt

The Forum will investigate developing policies for possible incorporation into our Neighbourhood Plan

**Question 8.2 Would you support the extension of the existing network of public footpaths through any newly created publicly accessible open spaces (including SANGs), other green spaces and their connection to the wider footpath network?**

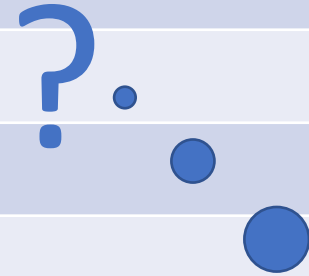
Overwhelming support to extend, improve and connect our green infrastructure

The Forum will work with the appropriate authorities & review for possible incorporation into our Neighbourhood Plan



**Question 8.3 Can you suggest any areas within our NA that could warrant SANG protection?**

Location	Count



Responses were inconsistent & indicated that residents were not sufficiently aware of SANGS in their area & the protection they offer

The Forum will work to inform the community & re-address this issue

# SECTION 9

# HOUSING



**Question 9.1** Given that there is virtually no remaining space outside the green belt available within our Neighbourhood Area, is there anywhere, including 'green belt', you would suggest that new housing could be placed? (See map.)

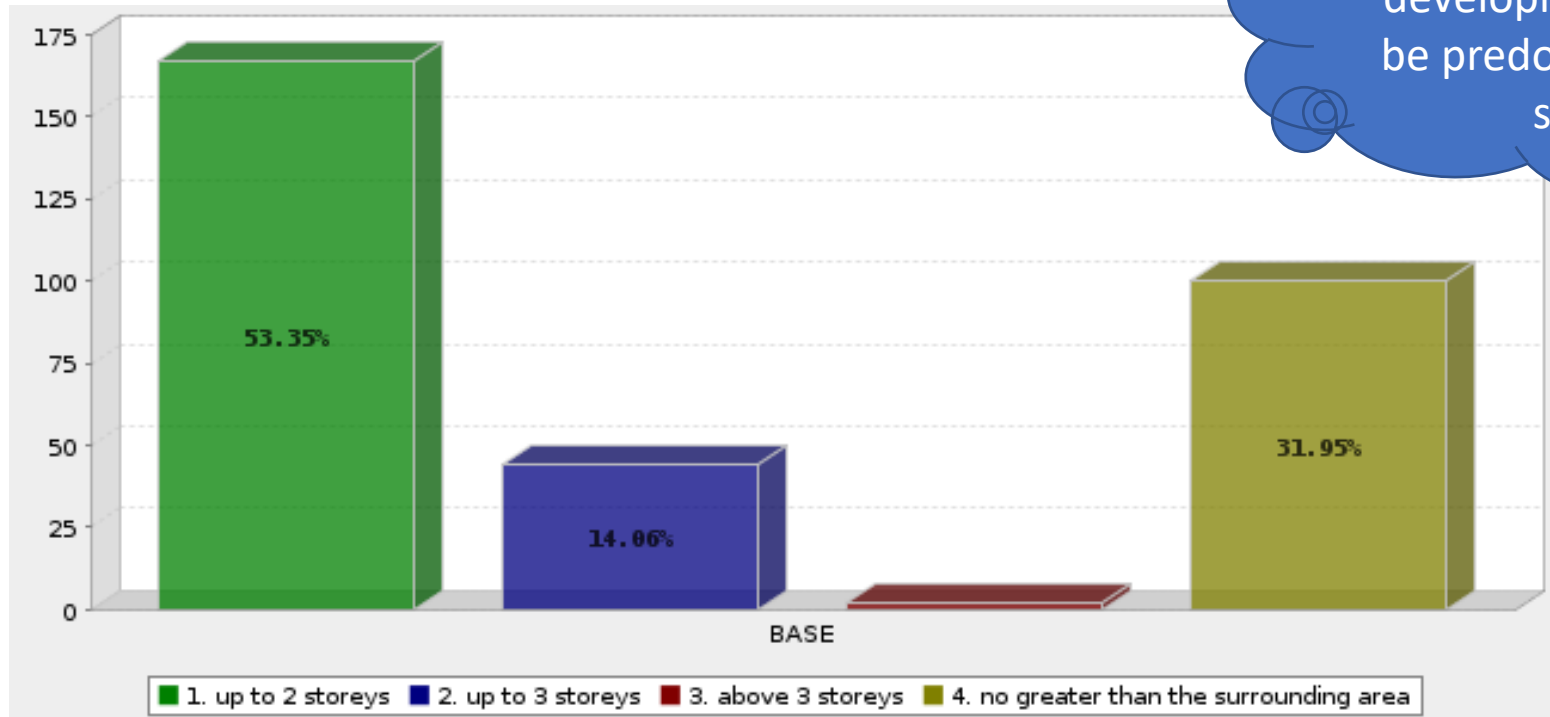
Responses indicated that residents were resistant to any further housing development

Location	Count
165 Responses/179 Suggestions	
No suggestion to make	67
No more housing in our Neighbourhood Area	61
Great Grove Farm	10
Xmas Tree Farm	6
Other suggestions	2 or less each

The Forum and its Neighbourhood Plan **CANNOT STOP** Green Belt land from council driven housing development

.....however we will consider developing policies to provide some **CONTROL** to the amount, location and quality of any development proposed

## Question 9.2 What height do you consider new housing should be limited to?

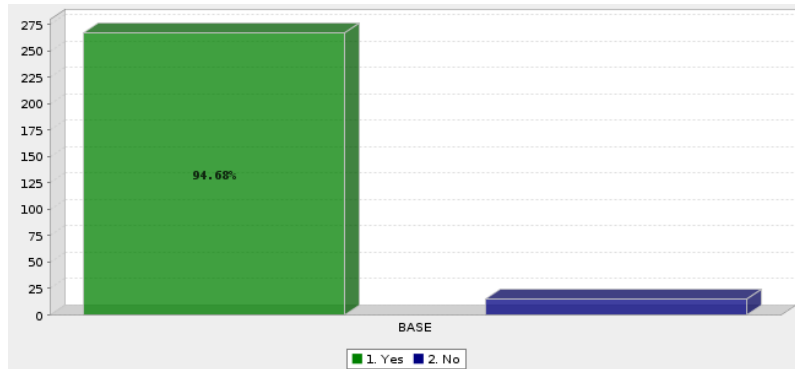


Overwhelming support that housing developments should be predominately 1/2 storey

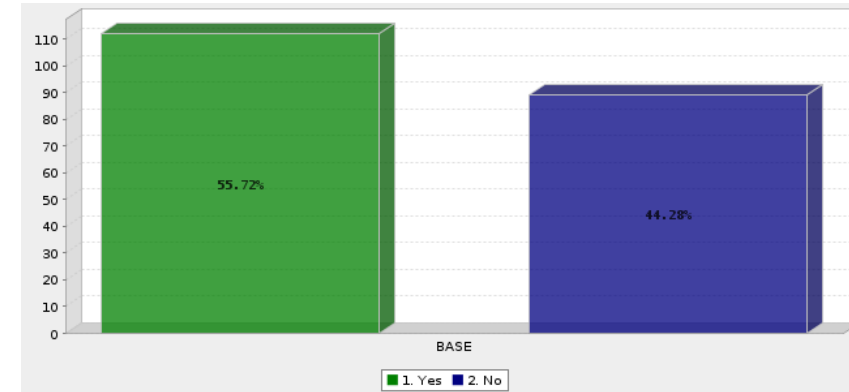
The Forum can develop Neighbourhood Plan policies to provide some control to the height of any future developments

### Question 9.3 What minimum provision for off street parking (excluding garage and including visitor space) should be made for properties of different sizes?

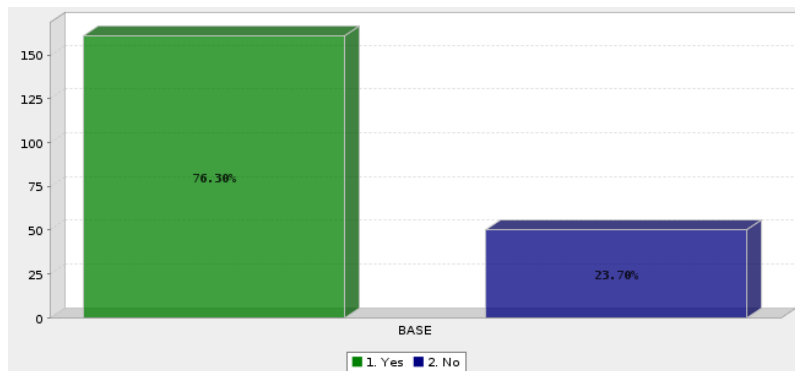
- Minimum of 2 parking spaces per dwelling for all properties?



- Minimum of 4 parking spaces per dwelling for 5 bed



- Minimum of 3 parking spaces per dwelling for 4 bed



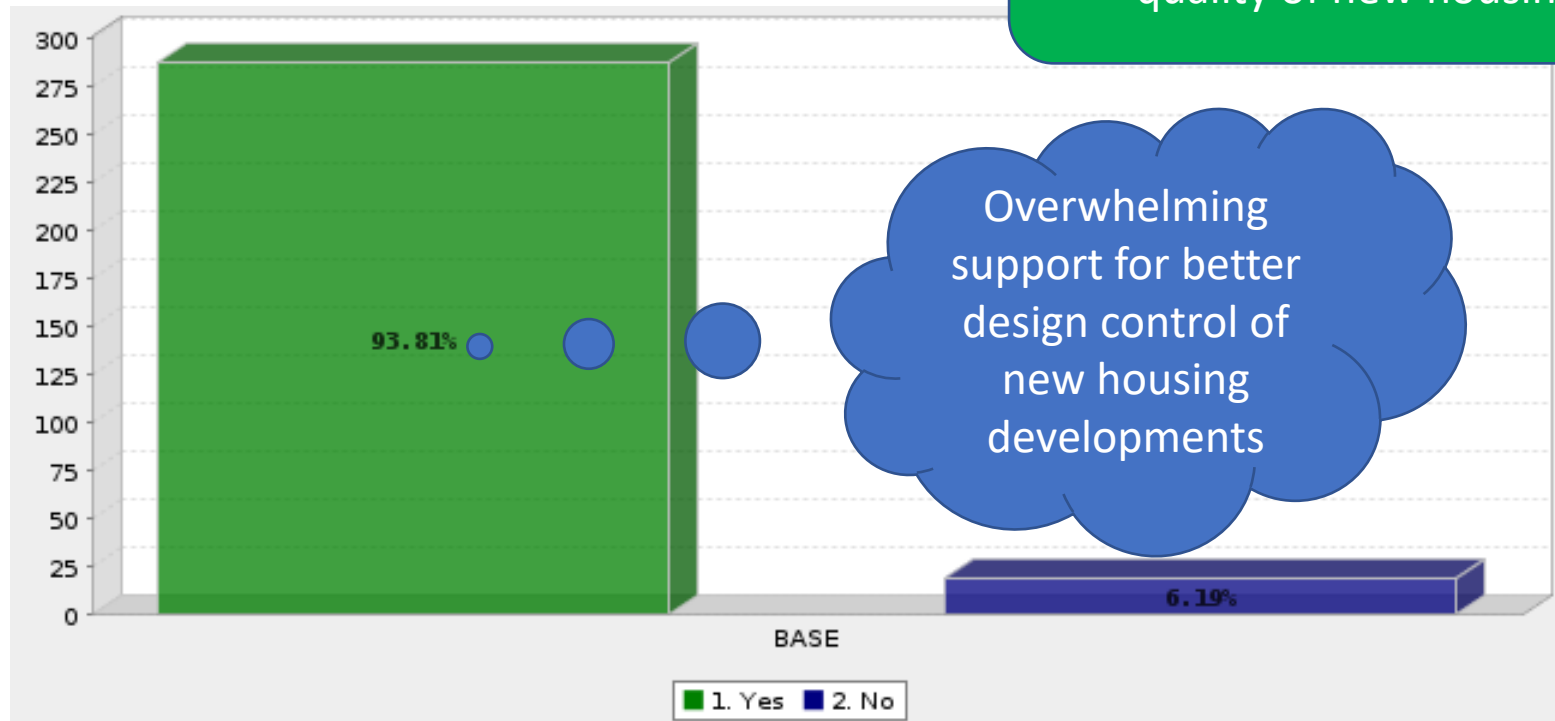
- Any other suggestions?

**34 responses. All 2 or less. No major comments**

The Forum can develop Neighbourhood Plan policies to better regulate parking standards in any new developments

**Question 9.4 Current national and local development design policy and control is at a high level and does not address specific character and locations, such as within our village. Should the appearance of developments within our NA be guided by a design portfolio of the features considered best by local Resident's vote/approval?**

The Forum can develop Neighbourhood Plan policies to better control the appearance & quality of new housing developments

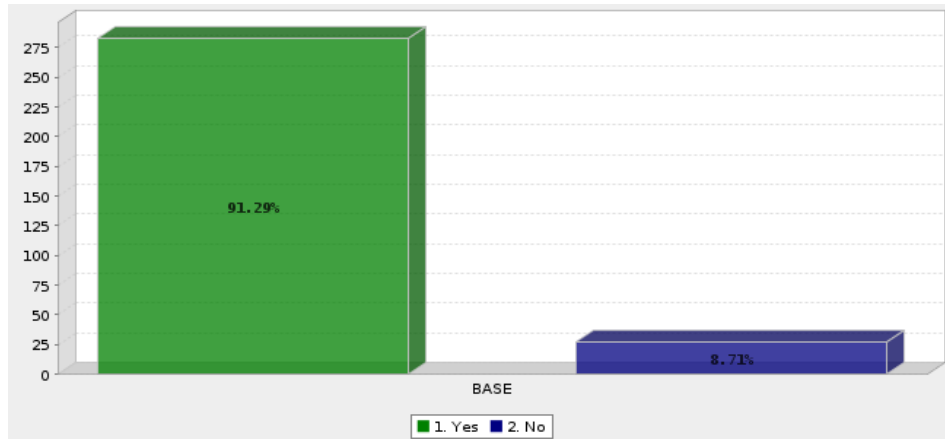


# SECTION 10

# VISION

## Question 10.1 Do you agree with the following ONF vision statement for Ottershaw:

**“A rural village with its own independent identity and character surrounded by protected green spaces, providing access to surrounding green infrastructure, within a leafy environment which has a safe and friendly atmosphere, incorporating a range of sustainable local services, facilities and amenities, to support a diverse cultural, age, ability and income population.”**



## Question 10.2 What changes to the vision would you suggest?

### Suggested Change (25 Responses)

Ottershaw cannot be considered “Rural”

Include statement covering Wildlife etc

Include statement covering protection of the environment/carbon emissions etc

Consider including text to cover encouraging a greener future/cycling/walking

The Forum will review, revise and re-present our vision for your consideration and inclusion in our Neighbourhood Plan

# SECTION 11

# GENERAL

**Question 11.1 With regard to the Neighbourhood Plan, are there any areas or issues you feel that the ONF should or could address which are not incorporated into the above questions?**

**Suggested Area/Issue**

New houses built with basements & include Solar Panels, Heat source Pumps & maximum insulation as a basic fit

No questions on environmental issues

Affordable housing is not readily available

Poor road & path maintenance

Tree & hedge protection policy

Environmental & sustainable management policy

Broadband to all new housing

Consider relocating or adapting use of Social Club & car park

Allotment space – none in our area ● ● ●

The Forum will consider each of these suggestions for inclusion in our Neighbourhood Plan

The majority of responses here were duplicating statements already made elsewhere

There are a number of areas in our Neighbourhood Area including part of Holme Farm which may facilitate this